U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received	Repository
20-FEB-2003 2003 MAR 27 AM 11:29	Reference No. 10008952

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City: SALT LAKE CITY	State: UT	Zip Code: [redacted]	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

Vehicle Identification Number (VIN) (Located at bottom of windshield on driver's side)	Make	Model	Model Year
1FAHP38Z93W178501	FORD	FOCUS	2003

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders	Fuel Type
Original Owner ☐	Dealer's City	State: MT	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
5 SPEED MANUAL	☒ Antilock Brakes ☐ Cruise Control		103000 POWER TRAIN:AUTOMATIC TRANSMISSION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
16-FEB-2003			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE STALLED, WHICH CAUSED CONSUMER TO LOSE SLIGHT CONTROL OF THE VEHICLE. *JB

WE HAVE ON SEVERAL IF STALLS ACTICED, WHILE TRAVELING DOWN THE HIGHWAY, THE ENGINE STARTING TO HESITATE. THE BEST WAY TO DESCRIBE IT WOULD BE LIKE THE AIR CONDITIONING COMPRESSOR COMMING ON, BUT ONLY WORSE. THE ENGINE WILL CONTINUE DOING THIS WITH RPM'S SPEED REDUCING. IT HAS HAPPENED ON HOT DAYS & COLD DAYS. ON DAYS WITH THE A/C OPERATING & DAYS WHEN NOT. ONE DAY THE ENGINE DIED AND WE WERE NOT ABLE TO START IT FOR 30-45 MINUTES. AT ± 25,000 MILES WHEN I MENTIONED IT TO THE DEALER THEY SAID I WOULD NEED A NEW FUEL FILTER →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BUT INDICATED NO FAULT CODES WERE FOUND. IT HAS HAPPENED 4 OR 5 TIMES IN THE YEAR WE HAVE OWNED THE CAR AND IT WOULD BE NICE TO KNOW WHAT IS GOING ON. DOES NOT SEEM VERY SAFE WHEN OUT ON THE HIGHWAY AND ALL OF A SUDDEN THE POWER IS GONE. WORSE YET IF YOU WERE OUT IN THE MIDDLE OF NOWHERE AND THE ENGINE JUST DIES BECAUSE OF IT.

HOPE THIS HELPS [redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
OR

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and dial toll free at

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(DASH) 2 DOT

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