

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I, Marcelle F. Fuchs, wife of John Fuchs Sr. & daughter
Ryan, took's driver this VAN since 2 day of purchase
 is a very unsafe vehicle. I should have been given
 a new - Venture cheap, & I just start also. Furtive
Tire Blow-out on highway, Thank God we were near a
Secure Center (add) we were told by MANX machine to
Bring it back, when we pushed it. They could not
 want to handle the trial before recall as you can see in
How George this car in MANX is to so small like it
been (corrected) by the safety of my daughter Rhonda Marcelle same
this VAN-99, when the Donor-Low should have never been
put out as I told the manager & Robert when he said this only
happened with the (Wardstar Ford) I saw them with ATTACH ADDITIONAL SHEETS IF NECESSARY
Recall Safety is so low a good accident with it, went around in car
is pay off. Warning Sent Bar 3/11 with a trip

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

HAZARD - Lights flash on constant when THIS 99 Venture cheap
is a dead truck trying to open door
it still closes

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Central Office
Chevrolet Motor Division
General Motors Corporation
100 Renaissance Center, P.O. Box 100, Detroit, MI 48265-1000



C01059-S#2
October, 2001

A new power sliding door actuator was installed in your vehicle between April and August because of a recall. This notice is to inform you that some of the actuators used for those repairs were defective.

Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1987-2001 Chevrolet Venture model vehicles equipped with passenger side power sliding door. Some of the door unlatch actuators in vehicles that were serviced for Campaign 01013 from April-August 2001 have inadequate front welds. If a front weld fails, the actuator can jam in the unlatched position and, when the sliding door closes, it will not be latched. If this happens, the power sliding door can open while the vehicle is in motion, particularly when the vehicle ascends a hill, makes a turn, or travels over a rough road surface. An unrestrained occupant could fall out of the vehicle and be injured. This can occur even when the power to the sliding door is turned off.

What Will Be Done: Your dealer will inspect and, if necessary, install a new power sliding door unlatch actuator in your vehicle. This service will be performed for you at no charge.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately 30 to 50 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

What You Should Do: Until we are able to inspect and, if necessary, replace the power sliding door unlatch actuator in your vehicle, there are some precautions you can take to reduce the potential for serious injury.

- Before starting the vehicle, please make sure that all vehicle occupants are properly seated and restrained by a safety belt. It is important that you and your passengers always buckle up, with children age 12 and under properly secured in a rear seating position. Please refer to your Owner's Manual for specific instructions about correct safety belt use.



GM OWNER: Present this card to your GM dealer to help identify the correction required to your vehicle. PLEASE CHECK (X) THE APPROPRIATE BOX IF ANY OF THE CONDITIONS LISTED BELOW ARE APPLICABLE. SUPPLY THE INFORMATION REQUESTED AND RETURN IN THE ENVELOPE PROVIDED.

- ☐ I have never owned this vehicle ☐ Vehicle damaged beyond repair ☐ Vehicle stolen and not recovered
- ☐ Campaign Completed on Date ____/____/____ by ☐ Self ☐ Other ☐ Vehicle Sold/Traded/Returned to:

00000111262
01059 1GNDX03E2XD103435 C-I

HICKSVILLE, NY

DEALER'S NAME

ADDRESS

CITY

STATE

ZIP CODE

DEALER'S PHONE NUMBER

DEALER'S SIGNATURE

Central Office
Chevrolet Motor Division
General Motors Corporation
100 Renaissance Center, P.O. Box 100, Detroit, MI 48205-1000



CD1013-S
April, 2001

Dear Chevrolet Customer:

This notice is sent to you in accordance with the
Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1997-2001 Chevrolet Venture, Pontiac Montana/Trans Sport, and Oldsmobile Silhouette model vehicles equipped with passenger side power sliding door. Some of these vehicles exhibit a condition in which the door closes, but is not latched. If this happens, the power sliding door can open while the vehicle is in motion, particularly when the vehicle ascends a hill, makes a turn, or travels over a rough road surface. An unrestrained occupant could fall out of the van and be injured.

What Will Be Done: Your dealer will install a new unlatch actuator assembly to the power sliding door. This service will be performed for you at no charge.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately 40 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your Chevrolet dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your Chevrolet dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact your Chevrolet dealer or the Chevrolet Customer Assistance Center at 1-800-222-1020. Deaf, hearing impaired or speech impaired call 1-800-833-2438 (Utilizes Telecommunication Devices for the Deaf/Text Telephones TDD/TTY).

If, after contacting the Chevrolet Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4238.



GM OWNER: Present this card to your GM dealer to help identify the correction required to your vehicle. PLEASE CHECK (X) THE APPROPRIATE BOX IF ANY OF THE CONDITIONS LISTED BELOW ARE APPLICABLE. SUPPLY THE INFORMATION REQUESTED AND RETURN IN THE ENVELOPE PROVIDED.

☐ I have never owned this vehicle ☐ Vehicle damaged beyond repair ☐ Vehicle stolen and not recovered
☐ Campaign Completed on Date ____/____/____ by ☐ Self ☐ Other ☐ Vehicle Sold/Traded/Returned to:

00000111252
010131GNDX03E2XD103435 C-1

HICKSVILLE, NY

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP CODE _____
PHONE (____) _____
E-MAIL _____

