

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

10008874

OFFICE
DEFECTS INVESTIGATION

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name

Apt. No.

State

Zip Code

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of a signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/16/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1G6KS52Y4R03003

CADILLAC

Seville

94

Purchased Date

11-11-96

Dealer's Name

CLAUDE NOLAN

Dealer's City

JACKSONVILLE

State

FL

Zip Code

32217

Engine Size

(CID/CCL)

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

No. Cylinders

8

Manufacture Date
(on driver's door or pillar)

7/93

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driver's Side Air Bag☐ Motorbelt☒ Passenger's Side Air Bag☐ 2-Point Belt☒ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☐ 2-Door☒ 4-Door☐ Station Wagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Electrical System - Battery

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

See attached

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

In the Aug 1998 incident, the car would not start. At that time the car was still under warranty and one of the local Cadillac dealers dispatched their mobile repairman to my place of work. The repairman discovers that the battery positive post was cracked and leaking acid. Corrosion in the battery tray was extensive and had to be replaced along with the battery and all the cables. The next incident (about 18 months later) we noticed battery acid on the floor of our garage and upon inspection that once again the battery positive post was cracked and leaking. I replaced the battery myself at this time. In Jul of 2002 again we noticed battery acid on the driveway and garage floor. Battery was again replaced by the local Firestone dealership. At that time the Firestone representative stated to me that this was and is still a common failure of the Oldsmobile and Cadillac automobiles (terminals cracking). Approximately 4 weeks later this battery failed while I was driving to work. I had absolutely no control of anything in the car. I could not steer, the electric door locks were locked, no hazard lights and no horn. - It was a complete electrical power failure. I called Claude Nolan Cadillac dealership and they said to make sure I checked the positive battery terminal before calling a wrecker. This time the failure was due to the positive terminal bolt which was somewhat corroded. The bolt was replaced. Two weeks later, again on my way to work, there was another complete electrical failure. The bolt had completely dislodged itself from the battery. The mechanic stated that it was completely due to the stress on the positive terminal. At this time I checked with the third Cadillac Dealership in the area (St. Augustine) and talked with their electrical systems expert and he absolutely stated that this is a continuing failure of most Cadillac automobiles - the battery cracks due to stress of the terminals. Prior to even driving the car it is necessary to check the battery connections before driving. My wife refuses to drive the automobile because it is incredibly dangerous to be in traffic where cars are traveling at high speeds and all of a sudden you have a complete electrical failure. Someone could be seriously injured or even killed by this design flaw in the automobile.