



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2003 OCT -1 PM 10:55
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

Reference No.
10008785

OWNER INFORMATION (Type or Print)

Name

Address

City

WYNONA

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

(Print Year) (Type or Print at bottom of windshield)

KNDJ 8723715689618

KIA

Model

SPORTAGE

Model Year

2001

Date Purchased

10/16/01

Dealer's Name and Telephone Number

Dean Bailey

918-622-2720

Engine:

No. Cylinders

Fuel Type:

unleaded

Original Owner

☒

Dealer's City

Tulsa

State

OK

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

5spd. Manual

☐ Cruise Control

Vehicle Component Code

034100 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-DEC-2002

Failure Mileage

Failure Speed

10mph

master cylinder

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example: P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE BRAKE LIGHT ILLUMINATED, DEALER REPLACED THE MASTER CYLINDER, HOWEVER AFTER THE MASTER CYLINDER WAS REPLACED, ON 2 SEPARATE OCCASIONS THE VEHICLE FAILED TO STOP WHEN THE BRAKE WAS APPLIED AND CAUSED 2 ACCIDENTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

September 13th, 2003

National Highway Traffic Safety Administration

Dear Sir or Madam,

I thought it necessary to include a note correcting some information you have on this form.

I purchased the Kia Sportage October, 2001. In March, 2002, I had an accident, rear ending another vehicle at 25 mph. To the best of my remembrance I had applied the break, however to no avail. Never being in an accident before, I thought it was just an accident and went on with life. In September, 2002, my brake light came on. Upon the dealer inspecting the vehicle they found that there was a major leak in my master cylinder and they would not let me leave the premises with the vehicle, and paid for a rental car for my use. They replaced the master cylinder. In December, 2002, my mother, who also had never had a wreck in her entire live, rear ended someone at 10 mph in bumper to bumper traffic. She also had the break all the way to the floor, however to no avail. I then took the vehicle to the dealer and told them something was wrong again, however they gave it a clean bill of health and did nothing. Upon leaving their building I was approached by a man with a can of break fluid. He asked if I was the lady having the breaking problem with the Sportage. I said I was, and he informed me he also had the warning light come on his and they had found it to be the master cylinder and had given him the break fluid and told him to keep the reservoir full until the master cylinder arrived. A month later I was in another accident. There was more than enough room to negotiate a stop with my foot all the way to the floor on the break, I rear ended another vehicle at 15 mph. However to make this accident even more interesting the vehicle was not stopped, but still moving upon impact. I took the vehicle to another brake specialist and they told me of a condition called intermediate pedal drop, where at times the master cylinder failed to transfer the fluid between the cylinders to provide braking to the system. The dealer has denied that there was anything wrong again. I called the man that had approached me the parking lot and he had not had any other problems, however it had only been a month. The dealer refused to do anything as they were selling out, the manufacture denied anything wrong, based on the dealers recommendations. The Sportage has been discontinued being produced.

I have since found another lady, at the small church I attend, that also has a Sportage. She has had the same problem with hers, as on three occasions pulling up to a building was unable to stop and ran into the building. I am angry at the manufacture and the dealer for their insistence that there was nothing wrong. I have since purchased another vehicle, losing money on my trade in, having to go further in debt for a better quality vehicle, and loosing my equity I had paid in on the vehicle for 18 months. I have delayed in returning this to you, as I was frustrated with your organization. When I called to report this information I inquired if you had had any reports of the same type of problem with the Sportages and you were unable to even tell me if there had been reports. I didn't want the names of people and the phone numbers, I wanted to be able to put my mind at ease that there was more to this than bad luck. I have thought about it more and decided this needed to be in your system, even though I am not sure what it's used for. Thank you, and have a good day.

Sincerely,

Wynona, OK