



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**TO REPORT VEHICLE SAFETY DEFECTS**  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

FEB 19 2003

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 od\_rt \_\_\_\_\_  
 up\_itr \_\_\_\_\_

Reference No.

10008699

## OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City  
LAKEWOODState  
NJ

Zip

OFFICE  
DEFECTS INVESTIGATION

Daytime Telephone Number

Do you authorize  
in the absence ofto report to the manufacturer of your vehicle?  YES  NO  
provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

1/14/03

## PRODUCT INFORMATION

Vehicle Identification No. (VIN.)  
(17 Digits)(Located at bottom of  
windshield on driver's side)

Make

Model

Year

W D B J F 2 5 H X X A 7 8 S 6 8 A

Mercedes

E-300 D

1999

Purchased Date

Dealer's Name

Engine Size  
(CID/CCL) Turbo  
 Diesel New  Used

Dealer's City

State

Zip Code

No. Cylinders

 Gas  
 Fuel InjectionManufacture Date  
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

 Manual  
 Automatic Driverside Air Bag  Motorbelt  
 Passengerside Air Bag  2-Point Belt  
 3-Point Belt Yes  
 No Front  
 Rear  
 4-Wheel Car  Sport Utility  
 Van  Truck  
 Minivan  Motorcycle  
 Other 2-Door  4-Door  
 Stationwagon  
 Pick Up Truck  
 Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Transmission

Part Name(s)

Backdoor Radio - 3rd Radio  
Regulator Left Rear Window  
Basaltic Seal

Location

 Left  
 Front Right  
 Rear

Failed Part(s)

 Original  
 Replacement

Handicap Adaptive Equip

 Yes  
 No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)  
Available? Yes  NoNHTSA Previously  
Contacted? Yes  No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes  No Yes  No Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

When I called Mercedes (Contemporary) in Little Silver, NJ.

They advised me they would not be able to get  
to my A/C for a transmission replacement for 3 weeks. Mercedes picked up my  
vehicle on a bus of FM-440. I took time the following morning. I've owned Mercedes  
since 1983 & have never had any problems. This 99 has more problems with the  
A/C's. My vehicle is used for business. There is no way I can afford to tie up  
my vehicle for 3 weeks or more.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**