



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received  
13-FEB-2003

Repository   
Reference No.  
10007369

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City MEDFORD LAKES State NJ Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_  
Evening Telephone Number SAMA

E-mail Address \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1

VEHICLE INFORMATION

Vehicle Identification Number (located at bottom of vehicle on driver's side)  
PROVIDE IMELM13P7UW63E286  
Make MERCURY Model TRACER Model Year 1997  
Mileage 52,350 MILES  
Date Purchased \_\_\_\_\_ Dealer's Name and Telephone Number HOLMAN LINCOLN-MERCURY ATLANTIC, N.J.  
Original Owner  Dealer's City MT. LAUREL, N.J. State NJ Zip Code \_\_\_\_\_  
Engine: No. Cylinders 4 Fuel Type: UNLEADED  
Transmission Type  Antilock Brakes Powertrain Front Wheel Drive  
 Cruise Control  
Vehicle Component Code 181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL  
Multiple Failure: 1 MANY TIMES 100's of STICKS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-FEB-2003 Failure Mileage 51000  
52300 Failure Speed ANY SPEED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)  
Crash  Yes  No Fire  Yes  No  
Number of Persons Injured NONE Number of Deaths NONE Reported to Police No  
Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE VEHICLE EXPERIENCED SUDDEN ACCELERATION. \*JB  
EVERY TIME YOU PUSHED THE ACCELERATOR IT WOULD STICK AND AS I CONTINUED TO PUSH ON IT WITH MY RIGHT FOOT IT WOULD RELEASE AND ACCELERATE IN A SERIOUS JACK RABBIT FASHION. IT STUCK FROM A DRAG STOP AND ALSO AT ANY HIGHER SPEED. THE CAR WOULD JARR EACH TIME THE STICKING ACCELERATOR RELEASED AND SPED AHEAD. TOOK CAR TO 3 DIFFERENT DEALERS, 1<sup>ST</sup> LUBRICATED CARBURETOR & HINDS POINTS 2<sup>ND</sup> LUBRICATED SAME AND CARBURETOR FLOTAR VALVE, 3<sup>RD</sup> DEALER REPLACED AIR INTAKE VALVE AND RADIATOR BECAUSE OF LEAK CAUSED BY JARRING ACTION OF CAR. COST \$25,96

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

LUCKILY THERE WERE NO ACCIDENTS, BUT THE PRESIDENTIAL WAS THERE HAD THE 3 DIFFERENT DRIVERS NOT COMPENSATED FOR THE STICKING PROBLEM WHILE DRIVING THE CAR VERY CAREFULLY. 2<sup>ND</sup> DEALER LOOKED AT CAR AND SAID THEY HAD A LOT OF PROBLEMS WITH STICKING TROUBLE ON FORD PRODUCTS ESPECIALLY EXPONOR DERIVED CARS AS WELL AS OTHER MODELS. TOLD ME IT WAS VERY EXPENSIVE TO FIX SO I SHOULD DO IT MYSELF AND THEN TOLD ME HOW TO TAKE CAR APART TO FIX. HE SAID HE HAD TO DO IT (CLEAN FOOT VALVE) ON THE TRUCK ON HIS FORD TRUCK TO STOP THE STICKING PROBLEM. AFTER I TOOK CAR TO 3<sup>RD</sup> DEALER AND WAS TOLD I HAD TO REPLACE VIC INTAKE VALVE, I CALL FORD MOTOR COMPANY'S OWNER HOTLINE TO ASK WHY A 1997 MERCURY TRUCKER WITH ONLY 62000 MILES WOULD HAVE TO HAVE THIS PART REPLACED. THEY SAID IT WAS A PART THAT DIDN'T SEEM TO WORK RIGHT BUT THEY COULD NOT HELP ME BECAUSE CAR WAS OUT OF WARRANTY. I HAD ALREADY PAID THE \$225, AND ALTHOUGH THE CAR RUNS BETTER IT FEELS IT MIGHT BE IN HARD STICK AT <sup>PERIODS</sup> AT TIMES. ALSO HAD TO REPLACE RADIATOR PROBABLY DO TO STICKING ON CAR AT 53000 MILES.

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) & DOT



US Department of Transportation National Highway Traffic Safety Administration http://www.nhtsa.dot.gov/odis

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**