



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2003 MAR 27 PM 1:11

Reference No.
10007356

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

City

DENVER

State

CO

Zip Code

Vehicle Identification Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? **YES**

In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 02/28/2003

VEHICLE INFORMATION

Original vehicle identification number located at position of registration on driver's side
15MPC015031900232

Make
VICTORY

Model
V92C DELUXE CRUISE

Model Year
2002
2001

Date Purchased
06-08-2001

Dealer's Name and Telephone Number
(303)232-7576 (303)232-7576

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
LAKEWOOD

State
CO

Zip Code
80215

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

092100 FUEL SYSTEM, OTHER: DELIVERY/FUEL PUMP

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-JAN-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, (e.g., parts repaired or replaced (and if old part is available)).

THE DEALER REFUSED TO HONOR THE RECALL REGARDING THE FUEL SYSTEM. *JB

Specifically stating they no longer sell Victory motorcycles
I have attached a copy of the "Safety Recall Notice"
See Additional comments on the reverse (Really need
your help. Thank you)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a subpoena issued by the U.S. District Court for the District of Columbia. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When I purchased my motorcycle from RPM Motorsport in Lakewood, Colorado in June 2001, I also purchased front & rear bumpers, saddle bag liners as well as numerous other accessories. Additionally, I ordered "FISHTAIL PIPES". All of these items/accessories have had specific part numbers and prices. I paid for these items (except for the "fishtail pipes" at the time of purchase) to date. 1 Year 9 months later I have NEVER received the saddle bag liners and have been told Victory does not make them. I have a front bumper installer the rear bumper is in a box in my garage as RPM Motorsport has told me it does not fit and never did and Victory Motorcycle will not return my calls. The "fishtail pipes" exhaust side pipes have been on back order since June 2001. Now I am told they do not exist & never did. For Victory Motorcycle to print in their brochure & advertise these items with part numbers and prices when these items do not exist is FRAUD, as RPM Motorsport to sell items that do not exist is also FRAUD. Please help me.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
Any items should call specifications



Polaris Industries Inc.
P.O. Box 47700
Medina, MN 55340-9880

PRESORTED
First Class Mail
U.S. Postage
PAID
Permit #4658
Minneapolis, MN

IMPORTANT NOTICE!

15VPCD150313002328 02851700

LAKESWOOD CO

|||||

November 1, 2002

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Victory Motorcycle Division of Polaris Industries Inc. has determined that a defect which relates to motor vehicle safety exists in the 1999-2001 Victory 900C Standard Cruiser, 2000 V92C Standard Cruiser, 2000-2001 V92C Sport Cruiser, and

your records indicate that you have purchased one of these units.

Under certain conditions the fuel pump installed on the 1999-2001 Victory motorcycles listed above may not provide adequate fuel pressure, or may fail, resulting in engine stalling and/or engine misfiring, increasing the risk of a crash.

It is your responsibility to inspect your motorcycle for proper operation of the fuel pump and to take appropriate action if a problem is identified.

Upon receipt of this recall notice, please call your authorized Victory motorcycle dealer to schedule an appointment to get your motorcycle inspected and repaired.

If you are unable to contact your dealer, please call the toll-free number 1-888-327-4296.

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Please accept our apologies for any inconvenience this may cause you.

Sincerely,

Karl Christensen

Karl Christensen

Manager, Technical Service & Warranty
Victory Motorcycle Division of Polaris Industries Inc.

Paul McCarthy

RPM Motorsports
Woodsword Blvd

Lakewood, Co

(303) 232-7576

Service Dept / OPTION # 4

Quenton
(male)
ext 1001