



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received

2003 APR -9 AM 8:50

Repository ☐

Reference No.
10007240

OWNER INFORMATION (Type or Print)

Name

Address

City MUNSTER

State IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

1) Make, Model, Year, and Vehicle Identification Number (VIN) or other unique identifier

Make

CHRYSLER

Model

SEBRING COUPE

Model Year

2000
2000

Date Purchased

12/29/99

Dealer's Name and Telephone Number

GRIEGER'S (219) 462-4117

Engine:

No. Cylinders

6

Fuel Type:

unleaded

Original Owner

☒

Dealer's City

VAIPARAISO

State

IN

Zip Code

46385

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

2/11/02

Failure Mileage

15407

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOODYEAR

Tire Model (Name or Number)

GOODYEAR

Tire Size (Example P215/65R15)

P215/50R17 RSA

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code

191000 TIRES/TREAD/BELT

The Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE LEFT FRONT TIRE EXPERIENCED A BLOW OUT. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

April 2, 2003

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington DC 20590

To Whom It May Concern:

We got our first flat tire on February 11, 2002. Since then we have had five (5) more flat tires. The second occurring only seven days later on February 18, 2002. See attached invoices for each occurrence.

Every time we had the tire repaired the tire store said it was the seal around the tire that leaked. The car is driven mostly to work daily 4 miles each way. Given the low mileage on the car and the type of driving that is done, we feel there must be a defect with the tires and the rims that they are on. We feel the car is unsafe for any of our family members to drive with the tires and rims that are currently on our car.

What we would like done to remedy this is to have all the tires and rims replaced free of charge. We have contacted Chrysler regarding this problem and have not received any resolution to the problem.

[REDACTED]
[REDACTED]
Munster IN [REDACTED]
[REDACTED]

KC/dsr

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).