



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: 2003 MAR 27 2:00 PM
Repository:
Reference No.: 10006675

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: JASONVILLE State: IN Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: SAME
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2/24/03

VEHICLE INFORMATION

17 DOT Vehicle Identification Number located at customer's dashboard or driver's side: FULLFILL 1G2NES214M84144
Make: PONTIAC Model: GRAND AM Model Year: 1999
Date Purchased: 11/24/02 Dealer's Name and Telephone Number: J F at Curry GMC 912-976-7600
Original Owner: Dealer's City: Ellettsville State: IN Zip Code: 4
Transmission Type: Automatic Antilock Brakes: Powertrain: Cruise Control:
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 04-FEB-2003 Failure Mileage: 44,000 Failure Speed: 55 mph
Engine Bad because of: bearing & some kind of bearing fell apart

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example: P215/65R15): [Redacted]
DOT No. (Example: D0TMA19ABC036): [Redacted] Original Equipment Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

THE VEHICLE STALLED. *JB The dealership ordered a new motor and I had to pay \$1000.00 that I feel I shouldn't have had to. The motor will be available from GMC manufacture I believe. Call dealership first to see where they sent it to have it investigated on what happened.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to report the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.