



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4286)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100146

Date Received

200 MAR 27

Repository

Reference No.
10006715

OWNER INFORMATION (Type or Print)

Name

Address

City

PASS CHRISTIAN

State MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

Make

CHEVROLET

Model

ASTRO

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

Engine

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Equipment Type

Cruise Control

Vehicle Component Code

06100-ENGINE AND ENGINE COOLING SYSTEMS-GASOLINE

Multiple Failures:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-30-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT PA 3AB036)

Original Equipment

After Repair

Failure Location:

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

Crash

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE OIL QUICK CONNECT POPPED OFF CAUSING THE ENGINE TO LOSE MASSIVE OIL PH

WARRANTY INFORMATION

Warranty Type

Limited

Warranty Period

U.S. Department of Transportation, Federal Motor Vehicle Safety Council, and Bureau of Motor Vehicle Safety. Each additional sheet is necessary.
The Federal Motor Vehicle Safety Act and subsequent amendments, 49 U.S.C. 30101-30110, require the manufacturer to provide information to the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of NHTSA's action.

[REDACTED]
Pass Christian Ms. [REDACTED]

Dear, Ceo

My name is [REDACTED] I bought a 2000 AstroVan in August 2000. And just recintly I had my first problem with it. The sevice Advisor (Leo Craven) at Turan-Foley Moters at 11123 Hwy. 49 N Gulfport Ms. 39503 told me that a quickconnect come off my motor and toure up my motor in my Van because it let all the oil out of my motor thay called my Extended Service contract (Interstate) thay told me that due to the cause of loss of oil (the quickconnect) comming off that thay will not cover it and that I should pay the 4,743.53 + Tax to get my van fixed I don't see how this could be my falt since that it is not a part that needs reguler severice done to it on a scduale.

I can see the if anay of this was my falt that I would have to pay for this I am not even saying that you should eather but I would be willing to pay like a pro. rate on the motor I think that the diller sead tht the van has 43,000 mil. on it I have been driving chevys since my first car now that I am at an age that I don't want to work on them my salfe I got my first new Chevy thinking that it would be covered if something would ever happen. witch it has never happened in the past I have allwise tolely worne out the cars and trucks that I have had in the past after it has turned the odementor over 1 to 2 times yes I have put new motors in them but never after only 43'000 mil. up until now I have been happy with the Chevys that I have had in the past and up to now my hole family are Chevy byers and when I told them that the problem that I was having thay could not belive the run a round I was getting and told me that I should wright to you and let someone in the mane compeny know what went wrong and thay are shoure you could help take care of this or get me in touch with someone that can

Thanks for your time

[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**