



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

RECEIVED  
FOR AGENCY USE ONLY 335

Date Received: FEB 01 08:01  
06-FEB-2003  
OFFICE INVESTIGATION  
Reference No. 10006707

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: SALAMANCA State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 1/1

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: NOT AVAILABLE 1BCJL33133F129367  
Make: BUICK CHEVROLET Model: 3500 Model Year: 2003  
Date Purchased: \_\_\_\_\_ Dealer's Name and Telephone Number: General Motors  
Engine: No. Cylinders: 8 Fuel Type: Diesel  
Original Owner:  Dealer's City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Transmission Type: Automatic  Antilock Brakes Powertrain: \_\_\_\_\_  
 Cruise Control Vehicle Component Code: 092100, FUEL SYSTEM, OTHER: DELIVERY: FUEL PUMP  
Multiple Failure: \_\_\_\_\_

**DEFECTIVE VEHICLE COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): \_\_\_\_\_ Failure Mileage: \_\_\_\_\_ Failure Speed: \_\_\_\_\_  
Fuel Receiver - Skin contaminated with fuel on filling repeated contamination will lead to dermatitis.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DOTM4SABC036): \_\_\_\_\_ Original Equipment Prior Repair:  Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: ie, parts repaired or replaced (and if old part is available).

THE GAS NOZZLES ARE TOO SMALL, GAS IS BEING POURED EVERYWHERE. THERE IS A POSSIBILITY THAT A FIRE COULD START. PLEASE PROVIDE ANY FURTHER INFORMATION. PH

1. Fuel receiver is too small for pump nozzle. Difficultly filling, fuel is spilled on ground + on clothing + skin; when Chevrolet Customer Division was notified I was informed a package was available to correct the receiver but this would void my warranty.  
2. Malfunction of trailer package. Wrong fuse used preventing lighting system to function properly. I had to pay 2.67 for a fuse to correct the situation!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.