



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository

04-FEB-2003

Reference No.
10006351

OWNER INFORMATION (Type or Print)

Name

Address

City

DEWEY

State

OK

Zip Code

OFFICE DEFECTS INVESTIGATION

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized address to the vehicle manufacturer. YES NO
Signature of Owner _____ Date 02/14/03

VEHICLE INFORMATION

17 Digit Vehicle Identification Number (VIN) (located on the dashboard or driver's door)
2GTEC19W1T1530464

Make
GMC

Model
SIERRA

Model Year
1996

Date Purchased

6-02

Dealer's Name and Telephone Number

MALONE MOTORS

Engine:

No. Cylinders 6

Fuel Type:

Original Owner

Dealer's City

BARTLESVILLE

State

Zip Code

OK 74006

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

135200 VISIBILITY:WINDSHIELD WIPER,WASHER:MOTOR

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-FEB-2003

Failure Mileage

Failure Speed

WIPERS INTERMITTENTLY MAL-FUNCTION
CREATES A HAZARDOUS SITUATION WHILE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Other Child Components Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECALL # 98-V-150-001, CONSUMER HAS THE SAME PROBLEM. THIS VEHICLE IS NOT INCLUDED IN THE RECALL DUE TO THE VIN#. PLEASE PROVIDE FURTHER INFORMATION PH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Dewey, Oklahoma

Ph: [REDACTED]
[REDACTED]

2/14/03

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 4th Street, S.W.
Washington D.C., 20590

Re: Intermittent Wiper Failure (VIN# 2GTEC19W1T1530464)
Ref: NHTSA Campaign # : 98V150001

I first contacted Frank Ellis concerning the problem I was having with my truck and the recalls. I was directed to Steve Pottenger, then Robert Cole concerning my email to General Motors. The information requested by GM is listed below:

VIN# 2GTEC19W1T1530464
1996 GMC Series 4.3L V6-262 2WD

Additional Information:

MFD by General Motors, Canada Ltd. 3/96
Model: C10753

Robert Cole replied that my vehicle did not fall under that recall and there were two recalls 97008 & 98007 have been completed. I will check with the local dealership concerning the recalls on their GMVIS to verify they have and what the repairs were.

The wipers will malfunction intermittently. There is obviously a problem that expands beyond the scope of the recall. Bottom line is I want the wiper issue repaired by GM before a hazardous situation occurs. I will not wait for an accident to happen. This problem has been documented and I will ask GM to replace the circuit board and cover as described by NHTSA.

I have acquired other information from another source that especially links to my vehicle, year, model, engine, VIN #, etc. that lists automotive recall and service bulletins. The recalls listed there are: Web site:
[HTTP://www.alldata.com/TBS/23/962311GO.html](http://www.alldata.com/TBS/23/962311GO.html)

(Listed on sheet 2)

TSB# ISSUE DATE TSB TITLE (Safety Recalls)

98043	Sept-98	Recall – Windshield wiper motor failure
98044	Aug-98	Recall - Fuel Tank may contact body sill
97008A	Jun-97	Recall - Seat recliner hinge pinch point exposed
96-C-36	Jun-96	Recall – Tire bead damage during mounting
96C26	April-96	Recall – Throttle cable may contact dash mat

TSB# ISSUE DATE TSB TITLE (Emission Recalls)

97024	Aug-97	Recall – Incorrect exhaust gas re-circulation valve used
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TSB# ISSUE DATE TSB TITLE (Emission Recalls)

98007	Mar-98	Campaign – Ignition Coil Wire
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I want to know if these are valid recalls. I do not know the validity of the list, but obviously at least two are correct, but 98007 is not listed in your web site as a recall.

Best Regards,

