



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Reported: 03 FEB 25 04 AM 7:03L

Repository

Reference No. 10006242

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: COLTS NECK State: NJ Zip Code: [Redacted]

OFFICE: [Redacted]
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted]

VEHICLE INFORMATION

Make: PONTIAC Model: GRAND AM SE Model Year: 1995
Date Purchased: 9-16-02 Dealer's Name and Telephone Number: SCOTTO AUTO SALES 732/431-5510
Engine: 2.3L No. Cylinders: 4 Cyl. Fuel Type: Quad Unleaded
Original Owner: Dealer's City: Freehold State: NJ Zip Code: 07938
Transmission Type: [Redacted] Antilock Brakes: Cruise Control:
Vehicle Component Code: 061200 ENGINE AND ENGINE COOLING:ENGINE: DIESEL
Multiple Failure: [Redacted]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 1/30/03 Failure Mileage: 90,000 Failure Speed: 35 mph
Cracked head gasket.
Cracked master cylinder.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM13A6C036): [Redacted] Original Equipment: Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in brief the incident(s), failure(s), location, and date.)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE "OVERHEAT" LIGHT ILLUMINATED, AND ENGINE DIED. TOOK TO MECHANIC AND THEY STATED THE HEAD GASKET WAS CRACKED. PLEASE PROVIDE ANY FURTHER INFORMATION. PH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Talking to individual mechanics, I've been told that this is a very common defect in these cars.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.safercar.gov/hotline>



Important: If the link above is flashing, you have been selected as a Winner! [Claim Here](#)

CAR SURVEY | [Airline Survey](#) | [Members](#) | [Add a review](#) | [About](#)

Search [carsurvey.org](#)

1995 Pontiac Grand Am SE from North America

[Home](#) > [Pontiac](#) > [Grand Am](#) > [Review](#)

[Previous](#)

[Next](#)

Related Books

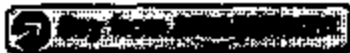


[Chevrolet Malibu/Oldsmobile Alero and Cutlass/Pontiac Grand Am Automotive Repair Manual \(Haynes Automotive Repair Manual Series\) - \\$13.97](#)

The car is turning into a rolling piece of garbage (per our son) ✓

[Looking for a Pontiac Grand Am?](#)

[Click here for Auto Insurance Quotes](#)
or
[Search for a Pre-Owned Vehicle](#)
or
[Click here to calculate your vehicle loan payment](#)

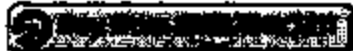


[General Motors N-Cars Automotive Repair Manual: Models Covered: 1985 Thru 1987 Buick Somerset: 1985 Thru 1991 Pontiac Grand Am and Oldsmobile Cala \(Haynes Automotive Repair Manual Series\) -](#)

What things have gone wrong with the car?

Our son owns this car and was told a few months ago that it has a cracked head gasket. There should be a recall on this, because from talking to individuals (mechanics), we've been told that this is a very common defect in these cars. ✓

\$16.95



General Motors:
Buick Skylark
1986 Thru 1995,
Buick Somerset
1985 Thru 1987,
Oldsmobile
Achieva 1992
Thru 1995,
Oldsmobile Calais
1985 Thru 1991,
Pontiac Grand Am
1985 Thru 1995 -
\$17.95



Amazon.com prices subject to change

Similar Grand Am reviews

1995

- ☺ Pontiac Grand Am SE 157 words
Very reliable family transportation
- ☺ Pontiac Grand Am GT 90 words
This car is a trusty, reliable workhorse that is fun to drive

General comments?

Please Vote: How well written is this review?

Would you buy another car from this manufacturer?

Engine and transmission

Therefore, if this is a common defect and the dealership knows of this problem, why isn't there a recall? ✓
 Please let me know who I can write to or call to force a recall on this. ✓

Another problem is the front passenger window. It won't roll up and down correctly, it shattered, had it fixed, and now it's happening again.

17 comments, click to read

- 1: Poor
- 2: OK
- 3: Good
- 4: Brilliant

No

3.1 Automatic