

PLEASE HELP ME! DEALERS LIKE THESE SHOULD BE STOPPED!! (they lie Big time!!)

<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects</p> <p>1-888-DASH-2-DOT (1-888-327-4236)</p> <p>INTERNET: www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 1368	
		<p>RECEIVED</p> <p>03 FEB 25 10:40 AM '03</p> <p>OFFICE DEFECTS INVESTIGATION</p> <p>Daytime Telephone Number</p> <p>Evening Telephone Number</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10006132</p>
<p><b>OWNER INFORMATION (Type or Print)</b></p> <p>Name: [REDACTED]</p> <p>Address: [REDACTED]</p> <p>City: KINGSTON State: MA Zip Code: [REDACTED]</p> <p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO</p> <p>In the absence of an authorized signature, NHTSA will not assume your name or address to the vehicle manufacturer.</p> <p>Signature of Owner: [REDACTED] Date: 2/18/03</p>			

<p>Vehicle Identification Number Located at [REDACTED] as shown on driver's side</p> <p>PLEASE PROVIDE VEHICLE IDENTIFICATION NUMBER</p>		Make GMC	Model VANDURA	Model Year 1994
Date Purchased 5-22-01	Dealer's Name and Telephone Number L.H. CHASE & SONS 508-947-2600	Engine: No. Cylinders 8	Fuel Type: DIESEL	
Original Owner <input checked="" type="checkbox"/> 2nd	Dealer's City Middleboro	State MA	Zip Code 02346	
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain 5 SP/50 TORQUE OUT LOCKED ALL	Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC	
<p>Multiple Failure: YES! AT FIRST ONCE A WK. NOW 4 OR 5 TIMES A WK.</p>				

<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>				
Incident Date(s) 29-JAN-2003 + 3 other	Failure Mileage 87000 when bought	Failure Speed 20 MPH	<p>Weight it in to be fixed! they never even looked at it! made another report + they can't</p>	

<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19A5C036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police N YES Bridgewater
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Narrative Description of Incident(s), Crash(es), and Injury(ies). (1-3-03) other than complaint of noise & vibration. Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). 2 other bumps at bumper, not repaired.

WHEN APPLYING ANTI-LOCK BRAKES, THEY WILL LOCK UP. \*AK

TRANSMISSION GOES IN 2 SPD + SPEEDOMETER THROTS!

original owner had same problem + chase chevrolat + sons in middleboro couldn't fix it, so they sold it to me with BEAR RUBBER!! saying it home it appeared 1" thing!! Dealer said I didn't know how to USE BRAKES!! (can't let brake below 20 or you'll have a problem)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Bringing them to civil court! suit!! could use all the help I can get to stop these crooks!!

CALL C.J. Plumbing, We'll tell you the same story - 508-378-1271

P.O. Box 122  
East Bridgewater MA 02332

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*(1st owner)*  
C.J. Plumbing called before on self! HAD SAME  
PROBLEM! They couldn't Fix It so sold it. 1984  
it was! ABS brake failure!! & accident 2 people!  
off lot used car lot!!  
My insurance co. ARBELLA Inc on Boston, MA.  
3 checks didn't want to pay \$100 deductible!!  
Dealer knew about brake problem! couldn't fix it.  
So sold it like it was!! in my opinion it must almost  
an accident to talk dealer when to test hazard they  
said they would look at it & never touched it!  
said I used brakes wrong! you must pump them!  
I stayed everything! kept happening! they would  
not fix it & left it there ALL DAY!  
didn't even touch it!

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

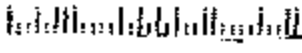


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



US Department of Transportation  
National Highway Traffic Safety  
Administration  
http://www.nhtsa.dot.gov/defects