



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received
2003 MAR 20 AM 10:51
30-JAN-2003

Repository
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City MARYSVILLE State WA Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, address to the vehicle manufacturer. YES NO
Signature of Owner [Redacted] Date 2/7/03

VEHICLE INFORMATION

PLEASE PROVIDE THE FOLLOWING INFORMATION:		Make DODGE	Model RAM	Model Year 1997
Date Purchased Sept. 2001	Dealer's Name and Telephone Number Bill Pierce		Engine: No. Cylinders 6	Fuel Type: Diesel
Original Owner <input type="checkbox"/>	Dealer's City Lake City	State WA	Zip Code	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 121000 EXTERIOR LIGHTING:HEADLIGHTS	
Multiple Failure:				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-JAN-2003	Failure Mileage 87,000	Failure Speed All speeds	Failure Description Faulty Headlight Switch
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED AND WITHOUT WARNING THE HEADLIGHTS WILL INTERMITTENTLY WORK. DEALER NOTIFIED. TS
Also caused wires to burn which could have over
caused my truck to catch on fire

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving my truck in the dark on a very rainy night I suddenly smelled an electrical burning smell and then the headlights started going out and then on, out I ran on each time they seemed to stay out longer & longer VERY dangerous I had to slow way down & almost went off the road I soon realized I needed a headlight switch so started calling around to wrecker yards (yeah right!!) I called probably about ten to twelve wrecker yards from Lynwood to Bellingham and they all told me they don't have one & good luck because people are always coming in looking for them so I then called the Dodge dealer in Everett WA and they told me they were out of stock for the same reason - everybody needs them. But when I called he had already ordered more & would be in in a couple of days. The manager also admitted this was a common problem and they were recalled between 94-97 however my VIN # was not, this recall needs to be extended to later model 1997 or maybe even 98, 99 who knows. Does anybody need to die before this recall is extended?!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.nhtsa.dot.gov/odiv

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**