



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2003 MAR 28
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

AM 11:55
29-MAR-2003

Repository ☐

Reference No.
10005901

OWNER INFORMATION (Type or Print)

Name

Address

City TEWKSBURY

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, I provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/12/03

VEHICLE INFORMATION

114GZ78Y5VC540984

JEOP

Model
GRAND CHEROKEE

Year
1997

Date Purchased
12/18/02

Dealer's Name and Telephone Number
PRIVATE SALE

Engine:
No. Cylinders
8

Fuel Type:
REGULAR

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUT.

☐ Antilock Brakes

Powertrain

☒ Cruise Control

ALL WHEEL DRIVE

Vehicle Component Code

071100 FUEL SYSTEM, GASOLINE STORAGE: TANK ASSEMBLY

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-DEC-2002

Failure Mileage
58000

Failure Speed
ALL

FUEL SENDING UNIT IN GAS TANK CAUSING
ERRATIC FUEL GAUGE READINGS.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

GAS GAUGE DOES NOT PROPERLY INDICATE VEHICLE'S FUEL LEVEL. DEALER DIAGNOSED DEFECT IS WITH THE FUEL SENDING UNIT LOCATED WITHIN THE FUEL TANK. RELATED RECALL 97V194000. CONSUMER'S V.I.N. IS NOT INCLUDED. PH
WE CALLED 3 CHRYSLER DEALERS AND THEY ALL SAID THAT PROBLEM IS WITH
FUEL SENDING UNIT IN THE GAS TANK AND THERE IS A RECALL BUT THIS
VEHICLE ID# IS NOT ON RECALL LIST. WE CALLED CHRYSLER MAIN # TWICE
AND ASKED WHY THIS VEHICLE, WHICH HAS SAME PROBLEM AS RECALL
VEHICLES, WAS NOT ON THE RECALL LIST AND THEY HAD NO
EXPLANATION AND SAID TO GET WRITTEN DIAGNOSIS AT OUR EXPENSE
AND GET BACK TO THEM. THIS IS A DANGEROUS ELECTRICAL PROBLEM
IN THE GAS TANK AND SHOULD BE REPAIRED ASAP AT THEIR EXPENSE.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.