



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

28-JAN-2003

Repository

APR 20 2003
Reference No.
10004787

OWNER INFORMATION (Type or Print)

Name

Address

City

RAYNHAM

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of signature, address to the vehicle manufacturer.
Signature of Owner Date 4/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

107M01BNC55885

Make

DODGE

Model

RAM 1500

Model Year

2002

Date Purchased

7/02

Dealer's Name and Telephone Number

GOODBROS. Dodge 781 3318300

Engine:

No. Cylinders

8

Fuel Type:

Original Owner

☒

Dealer's City

SO. Weymouth MA

State

MA

Zip Code

Transmission Type

Auto

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

116000 ELECTRICAL SYSTEM:IGNITION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

25-JUN-2002

24-JUN-2003

Failure Mileage

Failure Speed

1-23-2003

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTN19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if not part is available).

WHILE DRIVING VEHICLE WILL STALL WITHOUT WARNING. CONSUMER HAD TWO ACCIDENTS AND HAD THE VEHICLE SERVICED SEVERAL TIMES FOR THIS PROBLEM, BUT THE DEALERSHIP CAN NOT DULPLICATE, SO THEY CANNOT FIX THE PROBLEM. UPON FURTHER INSPECTION OF THE VEHICLE BY THE CONSUMER, THEY NOTICED THAT IGNITION CAN BE SWITCHED INTO ACCESSORY MODE WITHOUT FORCE. CONSUMER INFORMED DEALERSHIP, PLEASE PROVIDE MORE DETAILS:

AND DRIVER/CARTRIDGE

TOOK THE

BLACK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.