



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

Repository ☐

02-10-2003

Reference No.
10004758

OFFICE

DEFECTS INVESTIGATION
Daytime Telephone Number

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City BURLESON

State TX

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 02-10-2003

VEHICLE INFORMATION

17-digit Vehicle Identification Number (VIN) (If located on windshield or driver's side)

1G4CWSAK8W4653101

Model

PARK AVENUE

Model Year

1998

Date Purchased

June 1998

Dealer's Name and Telephone Number

Durant

Engine:

No. Cylinders

6

Fuel Type:

fuel injection gasoline

Transmission Type

automatic

☐ Anti-lock Brakes

☒ Cruise Control

Powertrain

front drive

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: yes

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

MAY 6 - 2001

DEC 25 - 2002

Failure Mileage

82,711

145,413

Failure Speed

55

65

Pin leaks in the intake manifold causing anti-freeze to leak into the engine.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

INTAKE MANIFOLD WAS LEAKING, RESULTING IN ANTI-FREEZE LEAK INTO ENGINE. DEALER HAS BEEN CONTACTED. PLEASE PROVIDE FURTHER INFORMATION. *AK While driving the speed limit warning light for coolant came on. The heat indicator began rising. We pulled over to the side of the road and the engine died. We were stranded over 100 miles from home. When we picked the car up, some cylinders were full of anti-freeze, wouldn't turn over or start. Put on new intake manifold, removed spark plugs to get rid of anti-freeze. After getting started, changed oil and filter to get rid of contamination. I bought another intake manifold to have on hand.

Include, if available: Police/Fire Department Report, Photos, and Radar Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

