



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

03 FEB 25 2004

Reference No.
10004719

OWNER INFORMATION (Type or Print)

Name

Address

City

SMITHFIELD

State VA

Zip Code

DEFECTS

DEFECTS INFORMATION

Defect Description Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 02/03/03

VEHICLE INFORMATION

Make GMC		Model YUKON		Model Year 1999	
Date Purchased 6/98	Dealer's Name and Telephone Number DUKE			Engine: No. Cylinders 8	Fuel Type: GAS
Original Owner ☒	Dealer's City SUFFOLK	State VA	Zip Code 23434		
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain V-8 - 5.7 liter		Vehicle Component Code 073200 FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:INJECT	
Multiple Failure:					

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 07-JAN-2003	Failure Mileage 73000	Failure Speed 55 mph
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOT149ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

SPEEDOMETER AND BRAKING LIGHTS FAILED WITHOUT WARNING WHILE DRIVING. ALSO VEHICLE WOULD NOT SHIFT ABOVE 2ND GEAR. DEALER DIAGNOSED THAT ELECTRONIC CONTROL MODULE(ECM) WAS FLOODED WITH GASOLINE DUE TO A DEFECTIVE LEAKING FUEL INJECTOR. DEALER RECOMMENDED THAT CONSUMER REPLACE ALL 8 INJECTORS BECAUSE THAT ARE EXHIBITING THE SAME POTENTIAL TO FAIL/LEAK. AK -- THIS WORK DETERMINED BY THE DEALER FROM GM TECHNICAL SERVICE WHO STATED THAT THERE HAVE BEEN SIMILAR INCIDENTS IN THE US. SEE PARTS LIST FOR EXTENT OF DAMAGE DUE TO FUEL, ESPECIALLY SEATTLE & CONNECTORS. CONCERN IS FOR INSULATION FAILURE DUE TO GAS DISSOLVING AND AN ELECTRICAL SPARK. NOTE PARTS PURCHASED SEPARATELY & ECM RETURNED FOR CORE VALUE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**