

10004654



DOT Auto Safety-Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT
(1-888-327-4338)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: _____

Od_Lo: _____
r_d: _____
od_L: _____
op_Jr: _____

RECEIVED

2003 JAN 22 A 8:33

Reference No. _____

Daytime Telephone Number: _____

OWNER INFORMATION (Type or Print)

Name: _____

Street: _____

City: SOUTHFIELD State: MI Zip Code: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of your authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 1, 22, 03

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1H6C62257WA031344 (Located at bottom of windshield on driver's side)

Make: HONDA Model: ACCORD Year: '98

Purchased Date: 6-98 Dealer's Name: TAMAROFF HONDA (PURCHASED) Engine Size (CID/CC): 1.6 Turbo: Diesel: Gas: Fuel Injection:

Dealer's City: SOUTHFIELD State: MI Zip Code: 48034 No. Cylinders: _____

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic

Restraint System: Driver's Air Bag Motorist Passenger's Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Truck Motorcycle Other

Body Style: 2-Door 4-Door Station Wagon Pick Up Truck Other

FAILED COMPONENT(PART(S)) INFORMATION

Part Name(s): IGNITION RECALL Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____

Complete Tire Size: _____ DOT No.: _____

No. of Failures: _____

Location of Failure(s): N/A Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No

NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: _____ Number of Fatalities: _____

Reported to Manufacturer: Yes No COMPLAINT

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): I RECEIVED A RE-CALL NOTICE ON MY 1998 HONDA ACCORD (IGNITION-STEERING ISSUE) I TOOK MY CAR TO METRO HONDA IN FARMINGDALE AND THEY CHARGED ME \$72.00 TO DISCONNECT MY REMOTE START + HOOK IT BACK UP. I DO NOT FEEL I SHOULD HAVE BEEN CHARGED \$72.00 DUE TO HONDA'S INITIAL NEGLIGENCE WITH THE STARTER. I WANT MY \$72.00 BACK. IF I DO NOT GET AIR FING FROM DEALER OR HONDA MOTORS (TOLLANCE, CALIF) I WILL FILE A COMPLAINT WITH MICHIGAN BETTER BUSINESS BUREAU AND MICHIGAN ATTORNEY GENERAL. THE RE-CALL IS NOT MY FAULT AND I SHOULD NOT BE PENALIZED.

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7862