



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: FEB 23 JAN 2003 08:03

Repository
Reference No. 10004520

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WINFIELD State: IA Zip Code: [Redacted]

DEFECTS INVESTIGATION
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: *Harold [Redacted]* Date: 2/10/03

VEHICLE INFORMATION

1/ Dept. Vehicle Identification Number (located in column 4 of the VIN) FULL VIN: 1G3HN52K0X4816550
Make: OLDSMOBILE Model: DELTA 88 Model Year: 1999
Date Purchased: 09-June-1999 Dealer's Name and Telephone Number: Deery Brothers - 1-319-752-6000 Engine: 3.8 LITRR Fuel Type: Unleaded
Original Owner: Dealer's City: West Burlington State: Iowa Zip Code: 52655 No. Cylinders: V6
Transmission Type: Automatic Antilock Brakes Powertrain: Cruise Control Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 21 Feb 2003 Failure Mileage: 117080 Failure Speed: 43 months in service

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM15ABC136) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT THE CHECK ENGINE LIGHT CAME ON THEN THE ENGINE SHUT OFF. TS

Our car was in Dealership Garage for oil change and fuel system service. Mechanic took car for test drive. As he drove, engine stopped and he could not get car started. He had it towed back to dealership where he discovered upper manifold intake was warped causing gasket failure, letting coolant in cylinders.

This vehicle has over 100,000 miles and was purchased by us new from Dealer. It has been serviced regularly at dealership. It had never run hot.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Or been abused and on dealership 27 point inspection, and coolant had never been marked as low.

The vehicle is only 43 months in service and the manifold should not warp. GMC should stand behind the parts. I was told at Deery's Service Department, they have about 2 of these a week, I called the Oldsmobile Hot Line and was given this file #1-66013226 and no satisfaction.

We were very fortunate this did not happen on the highway, with cats on trucks following us.

Copy of Dealerships Service and Charges are enclosed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH 2 DOT)



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http://www.nhtsa.gov

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**