U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received: 21-JAN-2003 (RECEIVED 03 FEB 25 AM — OFFICE OF DEFECTS INVESTIG.)

Repository ☐

Reference No. 10004496

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City MADISON State SD Zip Code [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number Same

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 2 17 03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
PLEASE PROVIDE 1FASP15JXSW238312	FORD	ESCORT Wagon	1995

Date Purchased	Dealer's Name and Telephone Number	Engine	Fuel Type
10-14-95	Sioux Falls Ford (Ben Hur Ford) 1-605-361-0361	1.9	Injected fuel injection Feed back fuel system

Original Owner	Dealer's City	State	Zip Code	No. Cylinders
☒	Sioux Falls	S.D.	57106	4

Transmission Type: Automatic Transaxle
☐ Antilock Brakes
☐ Cruise Control no
Powertrain
Vehicle Component Code: 103000 POWER TRAIN:AUTOMATIC TRANSMISSION
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
29-DEC-2002	21525	?	Car accelerated for no reason Brake was applied. Did not have time to put in Park

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment ☐ Prior Repair | Failure Location:

Tire Component Code | Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: | Date Manufactured: | Model No./Name:

Seat Type: | Installation System:

Child Seat Component Code: | Failed Part:

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes yes	☐ Yes ☒ No	none	None	yes

Narrative [illegible] of Incident(S), Crash(es), and Injury(ies).
Please de[illegible] correct the failure;
i.e., parts repaired or this seems like a misunderstanding [illegible] and Parts.

CONSUMER STATED . [illegible] RATE AND IT WILL BE HARD FOR THE CONSUMER TO GET .

I had no problems until Dec 29, 2002. I Pulled into my driveway and I had my foot on brake Petal and I was stopped and ready to put it in Park when the car accelerated and took off very fast. I had my foot on the brake all the way to the crash. I could not get it stopped It went faster than it had ever done on the road, it never had that much Pick up and go.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car accelerated for no reason when I had brake pedal on. Foot was on brake all the way to the crash. I could not get it stopped. It happened without any warning. No warning lights came on in the car. I hit mobile home and car went under it up to the windshield. The airbags went off. I had my seat belt on. I got a scratch on my head and bruise to my belly and breast. I also pulled something in my right arm. I did not go to the doctor.

The car has a broken windshield, hood is no good, driver door is damaged and window broken out. The upper frame on the drivers side is bent. The top of the motor is damaged, also broken radiator. The front tire on drivers side is cut. The car is not driveable. Damage to the mobile home is $1300. It will be more for the Electric meter and Cable TV. IT moved the trailer 4 inches. So you know I was going fast.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

SIOUX FALLS SD 57 ... 2003

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

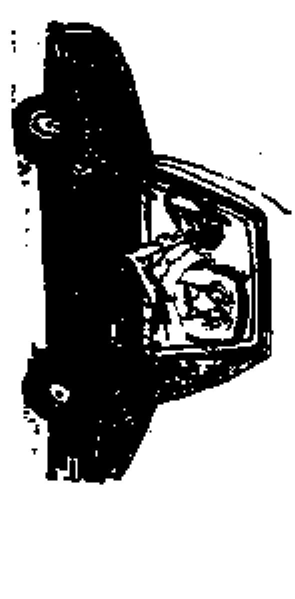
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety Administration

City of Madison Police Department

INVESTIGATOR'S MOTOR VEHICLE TRAFFIC ACCIDENT REPORT

Date of Accident MO. DA. YR.	And Time 24 Hour Clock	Day of Week — Check One
12-29-02		☒ Sun. ☐ Mon. ☐ Tues. ☐ Wed. ☐ Thurs. ☐ Fri. ☐ Sat. ☐ Unk. ☐ DAY

Police Notification Date MO. DA. YR.	And Time 24 Hour Clock	Police Arrival Date MO. DA. YR.	And Time 24 Hour Clock	Officer Filing Report	Photos Taken
12-29-02		12-29-02		WOLCMANN	☒ YES ☐ NO

Road on Which Accident Occurred Mobile Acres

At Its Intersection With Lot 420

If Not At Intersection ______ Feet ☐ N ☐ S ☐ E ☐ W of ______ (Show Nearest Intersecting Street)

ALCOHOL/DRUG INVOLVEMENT: 0 = None, 1 = Alcohol Only, 2 = Drugs Only, 3 = Alcohol and Drugs, 9 = Unknown — Ø

No. Motor Vehicles: 1

No. Motor Vehicle Drivers: 1

HIT AND RUN: 0 = No Hit and Run, 1 = Hit and Run, 9 = Unknown — Ø

UNIT 1 ☒ — MOTOR VEHICLE ☐ — PEDESTRIAN ☐ — BICYCLE DR. ☐ — OTHER	UNIT 2 ☐ — MOTOR VEHICLE ☐ — PEDESTRIAN ☐ — BICYCLE DR. ☐ — OTHER
Full Name (Last, First, Middle): [redacted]	Full Name (Last, First, Middle):
Address: [redacted] City / State: Madison SD	Address / City / State:
Date of Birth MO DA YR: [redacted] Driver's License Number: [redacted]	Date of Birth MO DA YR / Driver's License Number:
State of Lic.: SD — List Restriction(s) Not Complied With ☐ None or NA	State of Lic. — List Restriction(s) Not Complied With ☐ None or NA
Offense(s) Charged ☐ Yes ☒ No ☐ Pending	Offense(s) Charged ☐ Yes ☐ No ☐ Pending
Owner's Full Name ☒ Check If Same As Driver	Owner's Full Name ☐ Check If Same As Driver
Address / City / State:	Address / City / State:
Model Yr.: 75 Make: FORD Model: ESCORT LX	Model Yr. / Make / Model:
Vehicle Registration Plate No.: 43E524 Plate Yr.: 03 State: SD	Vehicle Registration Plate No. / Plate Yr. / State:
Vehicle Identification No. (VIN): 1FA9P15JXSW235312 No. of Occupants: 1	Vehicle Identification No. (VIN) / No. of Occupants:

VEHICLE 1

VEHICLE 1 DAMAGE AREA (Shade Damaged Areas)

DIRECTION OF TRAVEL BEFORE ACCIDENT: ☐ N ☐ S ☒ E ☐ W ☐ Parked

SPEED LIMIT (mph): N/A

EST. TRAVEL SPEED (mph): 15

☐ TOP ☐ BOTTOM ☐ ROLLOVER

Speed — How Estimated: ☒ Officer Estimate ☐ Driver Statement ☐ Occupant Statement ☐ Witness Statement ☐ No Estimate

Property Damage Amount Veh. and Contents $ 500.00

VEHICLE 2

VEHICLE 2 DAMAGE AREA (Shade Damaged Areas)

DIRECTION OF TRAVEL BEFORE ACCIDENT: ☐ N ☐ S ☐ E ☐ W ☐ Parked

Est. Speed 15 mile an hour. I think was speed limit on roads in town. I know I was going much faster then that. I wasn't on a street.

List Damaged Objects: Mobile Home

List Owner and Address: [illegible]

Telephone Number [redacted]

Insurance Company Kundert-Williams

Red Tag Number [redacted] 500 - 2-03

Telephone Number ______

Insurance Company ______

Red Tag Number ______

Ford Motor Company

Consumer Affairs

Sent Via U.S. Mail

January 2, 2003

[redacted]
Madison, SD [redacted]

RE: 1995 Escort
VIN: 1FASP15JXSW238312

Dear [redacted]

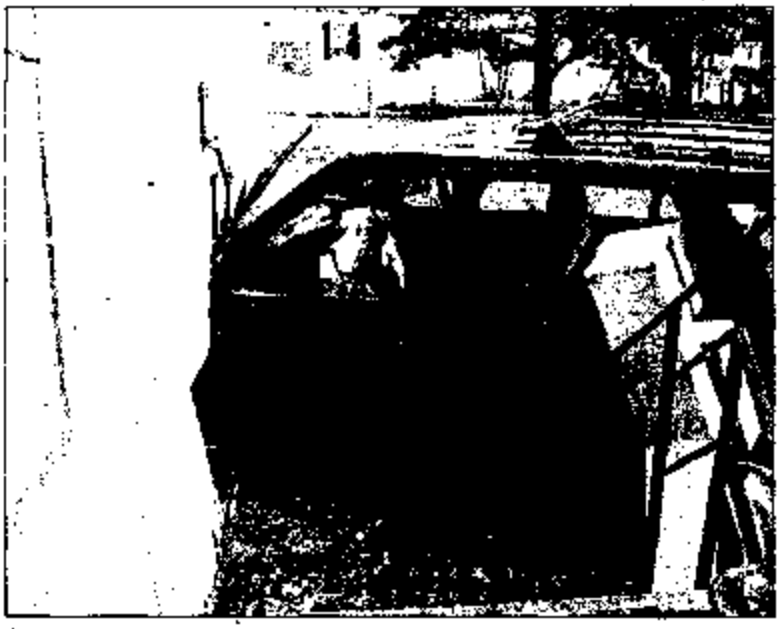
Thank you for contacting us regarding your 1995 Escort. We sincerely regret the circumstances you described. A situation such as this is normally handled by your insurance carrier. We suggest that you follow the direction of your insurance carrier. If they determine that there is manufacturer liability, they have the right to file a subrogation claim against Ford Motor Company in order to pursue the matter.

We appreciate the opportunity to review your request.

Sincerely,

Erika Smith
Consumer Affairs

I had full coverage on my car for 6½ years. I just dropped it in August. It got so high I couldn't afford it. I wish I had kept it and maybe my insurance would be interested in the cause of the accident and they would have pursued this with Ford. Ford will not listen to the common people, they will not admit their mistake.



A MADISON WOMAN escaped injuries in this crash Sunday afternoon at Madison Mobile Acres. The 69-year-old woman had just pulled into her driveway when the car she was driving accelerated. The car stopped after crashing into another mobile home. ***(Photo courtesy of Darwin Wollmann, Madison Police Department)***

Woman escapes injuries after crashing into mobile home

A 69-year-old Madison woman escaped injuries when her 1995 Ford Escort crashed into a mobile home Sunday afternoon.

Madison police say the woman, Betty Holm, had just pulled into her driveway at Madison Mobile Acres at about 1:45 p.m. when her vehicle accelerated. The car went about 95 feet and finally came to a stop when it crashed into another mobile home.

Damage to the Ford is estimated at about $5,000. Damage to the mobile home is estimated at about $2,000.

There were no injuries reported.

My daughter bought me this car. Her name is [redacted], She lives in Arizona. She went with me to the Ford Motor Place in Sioux Falls. At that time it was called Ben Hur, now it is called Sioux Falls Ford.

I took good care of my car and had it maintain regular. I took my car to Prostrollo's All American Auto Mall in Madison, S.D. The long distance phone number is 1-800-777-4146 I alway talk to Joseph Neville there.

The only thing I had Problems with on the car was Lights. On May 22, 1998 the rear door Switch was replaced, would not activate lamp. I also had the top dome Light replaced before that. The brake light in back window and tail light was replaced in 2001 or 2002 not sure. It was a week before the accident I had a bulb replaced in the top dome Light again.

I called my insurance Kendort-Williams they handle Auto Owners insurance on Dec. 30, 02 and Ford motor company same day. Ford Motor said they would get back to me in 1 to two

working days. I did not hear anything so called again on Jan 9th. They said they Sent me a letter in the mail. I got that Jan 10th They were not much help. I told my insurance and they said they would not do any thing because I didn't have full coverage on my car. They were sorry. No one seems to care what happened.

My insurance will pay for the mobile home repair, So far they Paid $1300. Still will have to pay for Electric meter and cable.

The accident caused the Mobile home to move 4 inches.

You Know this could have been a Lot worse if it had happened when I was up town shopping. Someone could have been Killed, very scary.

[redacted]

I have the car in a repair Shop on a farm. He fixes cars in his spare time. He will fix it with used Parts. Its not for sure he can fix it. I'm on a low income, Social Security So will have to borrow money for the repairs.