



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received: 2-5 PM 8:56  
23-JAN-2003  
OFFICE OF INVESTIGATION

Repository   
Reference No. 10004482

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: BALSAM LAKE State: WI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 2/17/03

**VEHICLE INFORMATION**

17 digit vehicle identification number located at bottom of vehicle door's sill: 387KC23C3TMI16330  
Make: DODGE Model: PICKUP Model Year: 1996  
Date Purchased: OCT 1997 Dealer's Name and Telephone Number: ST. PAUL BARBARA CRYSTAL PLYMOUTH MA  
Original Owner:  Dealer's City: ST. PAUL State: MN Zip Code: [REDACTED]  
Engine: No. Cylinders: 6 Fuel Type: Diesel  
Transmission Type: AUTO Antilock Brakes:  Powertrain: [REDACTED]  
Cruise Control:  Vehicle Component Code: 036400 SERVICE BRAKES, HYDRAULIC: ANTILOCK: ABS WARNING LK  
Multiple Failure: 4-5 Times

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 23-DEC-2002 Failure Mileage: 100000 Failure Speed: 5 mph VACUUM HOSE

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment:  Prior Repair:  Failure Location: STOP LIGHT - PARKING LOTS  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

INTERMITTENTLY WHILE DRIVING AND BRAKES ARE APPLIED THE ABS WARNING LIGHTS START FLASHING AND THE BRAKES DON'T HOLD. THE DEALERSHIP CANNOT FIX PROBLEM, CAUSE IT CANNOT BE DUPLICATED. MODEL B2200. TS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AT SLOW SPEEDS, OCCASIONALLY BRAKE & ABS LIGHTS  
CAME ON & TRUCK LOST POWER ASSIST ON BRAKING  
ALSO CRUISE CONTROL QUIT WORKING

WENT ON THE INTERNET & FOUND MAN WITH SAME  
PROBLEM - HE SAID LOOK FOR HOLE BURNED IN VACUUM  
HOSE BY BATTERY ACID, - THIS IS EXACTLY WHAT  
I FOUND WITH MY TRUCK AFTER \$35.00 IN PARTS AND \$34.00  
LABOR I BELIEVE IT IS FIXED

MANUFACTURER SHOULD BE REQUIRED TO INSPECT THE VACUUM  
HOSE BENEATH THE BATTERY WHERE IT  
ATTACHES TO CRUISE CONTROL MODUL.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH** DOT

and

**1-888-DA**

**DOT**

**1-888-34**

DOT Auto Safety

(DASH) 2 DC

Mr. Jody Fedgate  
1053 12th St  
Bellevue, WA 98008  
Tel: 206-465-1020



US Department of Transportation  
National Highway Traffic Safety  
Administration  
<http://www.safercar.gov>

DodgeRam.info > TSB's > 08-22-97 Rev A

## TSB 08-22-97 Rev A

### Inoperative Speed Control

Site  
Sponsor:



Date: July 11, 1997

Supersedes TSB 08-22-97 Which should be removed from files. Battery part numbers and hold down bolt torque specifications have been revised.

Models: 1996 and 1997 BR trucks gas and diesel:

#### Symptoms:

Speed control is inoperative or intermittent due to vacuum supply hose that is loose, leaking, or deteriorated.

#### Diagnosis:

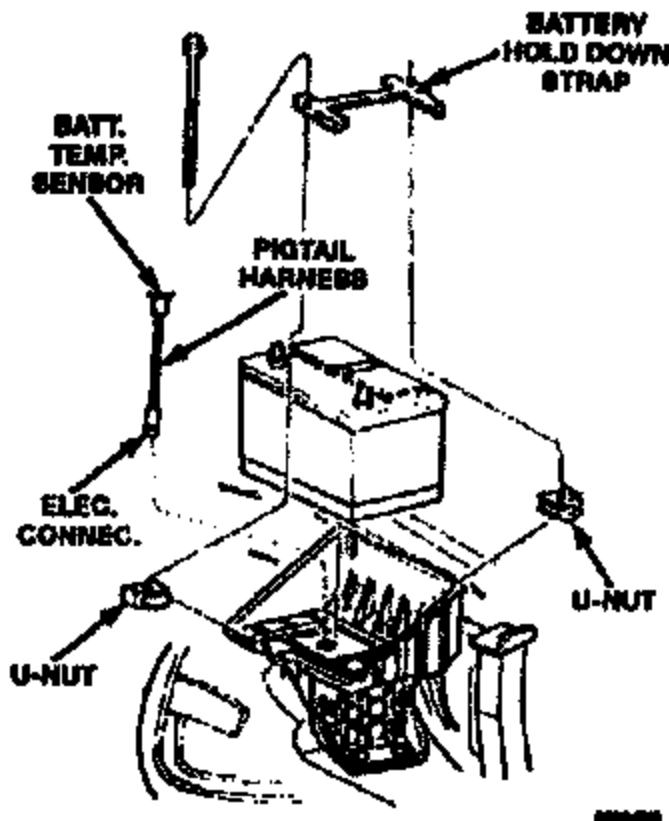
Perform the speed control diagnosis as outlined in the 97 service manual page 8H-2. If the cause is a leaking vacuum hose at the speed control servo located under the battery (s) due to battery acid on the servo hose, perform the repair procedure.

#### Parts:

1	05003576AA	Gasket, Battery temperature sensor
AR(1)	52078320	vacuum hose, V6, V8 Gas engine speed control
AR(1)	52078323	vacuum hose, diesel engine, V10 Gas engine speed control <i>≠ Rubboes</i>
AR(1)	04713921	Battery, 600 CCA
AR(1)	04713923	Battery, 810 CCA

*Battery Hold down SCREW & NUT*  
Repair: Install a gasket between the battery tray and the battery temperature sensor (BTS) to prevent battery acid from dripping onto the speed control servo vacuum hose, replace the battery.

1. Record Radio station presets
2. Disconnect and isolate the negative battery cable(s).
3. Disconnect the positive battery cable.
4. Remove the battery hold down (Fig 1) and remove the battery from the vehicle.



**FIGURE 1 - Battery Hold Down And Battery Temperature Sensor**

5. Detach the BTS pigtail connector with the plastic fastener (Christmas tree) from the battery tray.
  - o **NOTE:** The washer reservoir must be removed on V10 and diesel engines to gain access to the speed control servo. Refer to the 97 Service manual page 8K-11 for the removal and installation of the reservoir.
6. Disconnect sensor pigtail harness from the engine wire harness.
7. Using a sharp pick or screwdriver, remove the plastic fastener (Christmas tree) clip from the pigtail connector.
8. Remove BTS from the battery tray.
9. Remove the metal washer from the BTS and discard the washer.
10. Clean the area around the BTS attachment hole. Then remove the paper protector from the adhesive of the BTS foam gasket and install the gasket onto the battery tray, placing the adhesive side of the gasket on the battery tray.
11. Feed the sensor's pigtail harness through the mounting hole in the top of the battery tray and press the sensor until it snaps into place.
12. Install the plastic fastener (Christmas tree) clip onto the pigtail harness.
13. Connect the pigtail harness and attach the plastic fastener (Christmas tree) onto the battery tray.
14. Disconnect the speed control vacuum hose from the fitting at the engine.
15. Pull the speed control vacuum hose out of the mesh sheathing.
  - o **NOTE:** It may be necessary to remove the rubber nipple from the hose to be able to slide the hose through the sheathing.
16. Remove the speed control vacuum hose from the speed control servo.
17. Slide the new speed control vacuum hose through the mesh sheathing and attach the nipple onto the fitting at the engine.
18. Position the new battery (replace the 600 CCA batteries and upgrade 740 CCA batteries to 810

- CCA) in the tray. Ensure that the positive and negative terminal posts are positioned correctly. The cable terminal clamps must reach the battery posts without stretching the cables.
19. Loosely install the battery hold down hardware. Ensure that the battery base is correctly positioned in the tray, then tighten the hold down bolts to 35 in-lbs (4.2 Nm).
  20. Install and tighten the battery positive cable terminal clamp. Then install and tighten the negative cable(s). Tighten the cable terminal clamp bolts to 75 in-lbs (8.5 Nm).
    - o **CAUTION: BE certain that the battery cables are connected to the correct battery terminals. Reverse polarity will damage electrical components.**
  21. Reset the radio stations and clock.
    - o **CAUTION: BE CERTAIN THAT THE BATTERY CABLES ARE CONNECTED TO THE CORRECT BATTERY TERMINALS. REVERSE POLARITY MAY DAMAGE ELECTRICAL COMPONENTS.**
  22. Set the radio frequencies to the stations recorded in step one and reset the clock.

**Notes:**

**POLICY:** Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No: 4-20-20-91 .....0.5 Hrs.

**FAILURE CODE:** P8 - New Part

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Thanks to Bob Bergevin and Barry Drodge for supplying this TSB information

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This page was edited on: July 31, 2002

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**