



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received: **RECEIVED** Repository

**03 FEB 25 AM**  
**22 JAN 2003**

Reference No.  
1000032

**DEFECTS OFFICE**

Daytime Telephone Number: [REDACTED] Fax: [REDACTED]

Evening Telephone Number: [REDACTED]

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: IRVINE State: CA Zip Code: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: \_\_\_\_\_ Date: 1/1

**VEHICLE INFORMATION**

[REDACTED VIN]		Make TOYOTA	Model 4 RUNNER	Model Year 1995
Date Purchased 6/95	Dealer's Name and Telephone Number HANSEE'S TOYOTA		Engine: No. Cylinders 6 CYL.	Fuel Type: UNLEADED
Original Owner <input checked="" type="checkbox"/>	Dealer's City DANIS	State CA	Zip Code	
Transmission Type MANUAL	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 06000 ENGINE AND ENGINE COOLING	
Multiple Failure:				

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 05-JAN-2003	Failure Mileage 87000	Failure Speed HEADGASKET
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER'S VEHICLE IS HAVING THE SAME DEFECT STATED IN THE RECALL FOR THE HEAD GASKET, BUT THEIR VIN NUMBER IS NOT INCLUDED(COULDNT LOCATE RECALL NUMBER). TS

FILED CLAIM WITH TOYOTA WHO SAID VIN # IS OUTSIDE OF RECALL EVEN THOUGH 1995 MODEL. MY MECHANIC SAYS PROBLEM IS VERY COMMON AND TOYOTA NORMALLY COVERS. IN THIS CASE I PAID FOR REPAIR ≈ \$1700 (SEE RECEIPT ATTACHED). PLEASE CALL IF YOU NEED ADDITIONAL INFORMATION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of this agency's action.



# Office of Defects Investigation Service Bulletins Database

Call the Auto Safety Hotline toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

**Report Date: February 9, 1998 07:28:27 PM**

Service Bulletin Number: COM040-1

Bulletin Sequence Number: 042

Date of Bulletin: 9410

NHTSA Item Number: SB037547

Make: TOYOTA TRUCK

Model: 4 RUNNER

Year: 1995

Component: ENGINE:GASKETS

**Summary: THE CYLINDER HEAD GASKET ON 3VZ-E ENGINES HAS BEEN IMPROVED. \*TW**

This search returned 1 record.

[New Search](#)

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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**