



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received
2003 MAR 20 AM 9:53
17-JAN-2003

Repository ☐

Reference No.
10004166

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City AURORA State CO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2/18/03

VEHICLE INFORMATION

17 digit vehicle identification number (VIN) as marked on driver's side
1G3GR54H614286762 Make OLDSMOBILE Model AURORA Model Year 2001
Date Purchased 12/12/02 Dealer's Name and Telephone Number DEN MASSEY
Original Owner ☐ NO Dealer's City State Zip Code 6
Engine: No. Cylinders 6 Fuel Type: UNLEADED GAS
Transmission Type ☒ Antilock Brakes Powertrain
All TC ☒ Cruise Control Vehicle Component Code
072200 FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING, .
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 17-JAN-2003 Failure Mileage 20600 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES HER GAS LINE KEEPS DEVELOPING A WHOLE IN IT, AND SHE IS BEING TOLD BY THE DEALERSHIP MECHANIC THAT
SOMEONE IS TAMPERING WITH HER CAR, SO SHE IS NOT ABLE TO GET IT REPAIRED WITH THE WARRANTY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.