



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY L368

RECEIVED

Repository

03 FEB 21 10:07 AM '07

Reference No.
100D4085

OWNER INFORMATION (Type or Print)

DEFECTS INVESTIGATION OFFICE

Name

[Redacted]

Daytime Telephone Number

[Redacted]

E-mail Address

Address

[Redacted]

Evening Telephone Number

3000

City

FLUSHING

State

NY

Zip Code

[Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an address to the vehicle or manufacturer, address to the vehicle or manufacturer.

Yes No

Signature of Owner

[Redacted]

Date 2/1/07

VEHICLE INFORMATION

Make
FORD

Model
CROWN VICTORIA

Model Year
1998

Date Purchased

1/01

Dealer's Name and Telephone Number

EUROPEAN CAR BUYERS INC.

Engine:

No. Cylinders

8

Fuel Type:

REG

Original Owner

Dealer's City

MINEOLA

State

NY

Zip Code

11501

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

081100 FUEL SYSTEM, DIESEL; STORAGE: TANK ASSEMBLY

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-JAN-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES HAVING THE SAME PROBLEM AS RECALL#021003000, FUEL TANK. DEALER WILL NOT REPAIR BECAUSE VIN IS NOT INCLUDED. PH

↑
INCORRECT

MY COMPLAINT IS THAT FORD IS NOT CORRECTING FUEL TANK PROTECTION PROBLEM BECAUSE I AM NOT A POLICEMAN, THEY ARE ONLY PUTTING PROTECTION ON CROWN VICS WHICH ARE USED AS POLICE CARS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.