



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

JAN 15 PM 8:00

Od_or _____
rt_of _____
od_rt _____
up_itr _____

Reference No.

10004027

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City HOT SPRINGS

State AR

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of _____ your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

1G1ND052T7XY150903

Make

CHEVROLET

Model

MILIBU

Year

1999

Purchased Date

9 AUG 1999

Dealer's Name

ALLEN TILLEY CHEVROLET

Dealer's City

HOT SPRINGS

State

AR

Zip Code

71901

Engine Size (CID/GAL)

 Turbo Diesel Gas Fuel Injection

No. Cylinders

Manufacture Date (on driver's door or pillar)

Transmission Type

 Manual Automatic

Restraint System

 Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control

 Yes No

Drivetrain

 Front Rear 4-Wheel

Vehicle Type

 Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style

 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

TIRES

Location

 Left Right Front Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

FIRESTONE

Tire Name

AFFINITY

Complete Tire Size

P215/60R15 93T M-S

DOT No.

No. of Failures

4

Date(s) of Failure(s)

AUG 1999

Mileage at Failure(s)

23,350

Vehicle Speed at Failure(s):

N/A

Failed Part(s) Available?

 Yes No

NHTSA Previously Contacted?

 Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

ALL 4 TIRES BADLY SUPPED, CAUSED BY TIRE MALFUNCTION.

FIRESTONE DENIED LIABILITY - CHEVROLET AGREED TO HONOR WARRANTY + PAY 50% ON NEW TIRES.

ALL DECLINED TO HAVE TIRES FURTHER CHECKED
THOUGH I RETAINED THEM FOR THAT PURPOSE.

Continue on back.

O U O R

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-365-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I GOT THE IMPRESSION THAT NO ONE (FIRSTHAND OR CHEVROLET) WANTED TO KNOW THAT THERE WAS A PROBLEM RESULTING FROM MANUFACTURING PROCESS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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