



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

16-JAN-2003

Repository

Reference No.
10004009

OWNER INFORMATION (Type or Print)

Name

Address

City

LOS ANGELES

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/25/03

VEHICLE INFORMATION

Vehicle Identification Number Located at additional location on _____
SAJEA51CKZWC35065

Make

JAGUAR

Model

X-TYPE

Model Year

2002

Date Purchased

12/23/01

Dealer's Name and Telephone Number

HOENBUELL JAGUAR 310 315 7213

Engine

No. Cylinders

6

Fuel Type:

Original Owner

Dealer's City

Santa Monica

State

CA

Zip Code

90403

Transmission Type

Auto.

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10/10/02
12/20/02

Failure Mileage

4200
4600

Failure Speed

-0-
-0-

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0THAL9ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injuries.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

-0-

Number of Deaths

-0-

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TWICE WHILE ATTEMPTING TO BACK INTO A PARKING PLACE, CONSUMER PUT FOOT ON BRAKE WHEN VEHICLE FLEW FORWARD INTO A PARKED CAR. CONSUMER STATES FOOT WAS NOT ON ACCELERATOR. TOOK TO DEALER AND THEY STATED THAT THE BLACK BOX REPORTED THAT BOTH BRAKE PEDAL AND GAS PEDAL WERE PRESSED AT THE SAME TIME. PLEASE PROVIDE ANY FURTHER INFORMATION.
Dealer has since admitted that "black box" did NOT provide date change.
Car has lurched forward in both REVERSE & PARK gear, foot (RIGHT) was on brake both times.
Additionally, accelerator pedal is to the RIGHT AND LOWER than brake. If foot slips, it could touch accelerator.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

which is electronic. Older Jaguars had accelerator pedal to the right and ABOVE the brake pedal. This way if foot slipped, it slipped UNDER accelerator pedal and lurching COULD NOT OCCUR.



ATTACH ADDITIONAL ENVELOPE NECESSARY OF THE STARS



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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