



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received:

RECEIVED

Repository ☐

Reference No.
10603989

OFFICE

Daytime Telephone Number

Evening Telephone Number

E-mail Address

OWNER INFORMATION (Type or Print)

OFFER

Name

Address

City

CANOGA PARK

State CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/21/03

VEHICLE INFORMATION

Vehicle Identification Number

1ZWFT61U25601750

Make

MERCURY

Model

COUGAR

Model Year

2002

Date Purchased

11/20/01

Dealer's Name and Telephone Number

251-7703

Engine

No. Cylinders

6

Fuel Type:

Original Owner

☒

Dealer's City

Canoga Park

State

CA

Zip Code

91306

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

181000 VEHICLE SPEED CONTROL/ACCELERATOR PEDAL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-SEP-2002

Failure Mileage

12000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTN19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

Narrative Description of Incident(s), Crash(es), and Injury(ies):

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.

Le, parts repaired or replaced (and if old part is available).

CONSUMER DEPRESS THE BRAKE PEDAL. THE VEHICLE HESITATED TO ACCELERATE, THEN IT ACCELERATED IN FULL THROTTLE. THIS RESULTED IN AN ACCIDENT. PLEASE PROVIDE MORE DETAILS. PH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a collaborative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.