U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2003 JUN 26 AM 8:53

FOR AGENCY USE ONLY 231

Date Received	Repository ☐
15-JAN-2003	Reference No. 10003963

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City: RIDGEVILLE	State: SC	Zip Code: [redacted]	Evening Telephone Number: SAME AS ABOVE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date / /

VEHICLE INFORMATION

[redacted]	Make: CHRYSLER	Model: SEBRING	Model year: 1996

Date Purchased: October 2002	Dealer's Name and Telephone Number: A&S Auto Sales (803) 496-7697			Engine: No. Cylinders	Fuel Type:
Original Owner ☐	Dealer's City: Holly Hill	State: SC	Zip Code: 29059		

Transmission Type: Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Vehicle Component Code: 151000 SEAT BELTS:FRONT Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMA1SABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

CONSUMER STATE BOTH VEHICLE FRONT SEAT BELTS WILL NOT RETRACT CAUSING CONSUMER UNABLE TO LOCK SEAT BELTS. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. TS COME OUT

BOTH FRONT SEAT BELTS ARE LOCKED UP. CANNOT PULL EITHER ONE OUT. WHEN PURCHASED, THE DRIVER'S SIDE WOULD COME OUT ONLY WHEN SEAT WAS LEANED UP. I HAVE PUT IN SHOP TO REPAIR. THAT DID NOT WORK. THEY HAVE TO BE REPLACED. I PRICED THAT, AND IT WOULD BE @ $400 TO REPLACE BOTH. I FEEL THAT IT SHOULD BE THE RESPONSIBILITY OF THE MANUFACTURER.

SEE BACK →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I ATTEMPTED TO BUY SEAT BELTS FROM A WRECKED SEBRING, BUT WHEN I WENT TO GET THEM, THEY WERE ALSO LOCKED UP. NOW, THE LAW ALLOWS FOR SEATBELTS NOT WORN TO BE A PRIMARY OFFENSE. I WEAR MY SEATBELT, AND NOW I DON'T HAVE THE OPTION BECAUSE THEY ARE BROKEN. I FEEL, FOR MY SAFETY, THAT THIS SHOULD NOT BECOME A PROBLEM. SEATBELTS ARE A REQUIRED SAFETY FEATURE IN A CAR. THEY SHOULD ALWAYS WORK, AND IF NOT, THEY SHOULD BE REPLACED. THIS CAR IS A CONVERTIBLE. I CANNOT ENJOY IT BECAUSE OF FEAR OF NOT BEING BUCKLED IN. IN THE EVENT OF A ROLLOVER, I WOULD HAVE NO PROTECTION.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

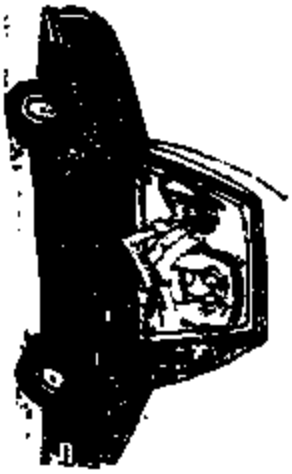
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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