



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

15 JAN 2003

Reference No.
10003904

OFFICE
INVESTIGATION

OWNER INFORMATION (Type or Print)

DEFECTS

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Name

Address

City

CANNONVILLE

State UT

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature, the report will be sent to the vehicle manufacturer.

☒ YES

☒ NO

Date 1/1/03

VEHICLE INFORMATION

Make

BUICK

Model

LESABRE

Model Year

2002

Date Purchased

1-8-02

Dealer's Name and Telephone Number

High Country

Engine:

No. Cylinders

8

Fuel Type:

gas

Original Owner

☒

Dealer's City

Richfield Utah

State

UT

Zip Code

84701

Transmission Type

auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

auto

Vehicle Component Code

111100 ELECTRICAL SYSTEM:BATTERY:CABLES

Multiple Failure:

several before incident

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JAN-2002

Failure Mileage

9000

Failure Speed

40 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

The Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE STALLED WHILE DRIVING THROUGH THE "HILLS" RESULTING IN CONSUMER BEING STRANDED. CAR HAS BEEN STALLING INTERMITTENTLY FOR OVER A YEAR. DEALER DIAGNOSED THAT THE BATTERY'S GROUND CABLE WAS LOOSELY ATTACHED TO VEHICLE'S FRAME. AS A RESULT, CABLE WOULD COME UNATTACHED CAUSING CAR TO LOSE STALL. BATTERY IS INSTALLED UNDER VEHICLE'S REAR SEAT. TS

I believe I should be reimbursed for a nights lodging & 3 trips to High country at Richfield & 1 trip to Cedar city where it was located. High country did not return.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

loose battery ground cable, not happy
with the sled I got from high country.
may not say about Buick, if I don't
not reimbursed for expenses

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

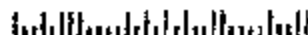
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL, HWY, TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

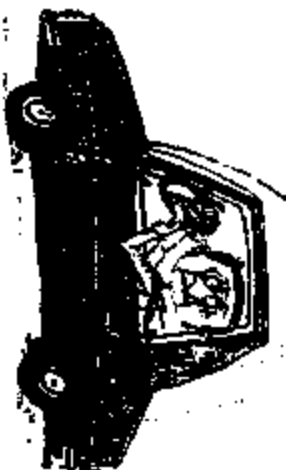
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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