



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 386-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received
24-Jul-02

Reference No.

Color _____
rdt _____
adr _____
uptr _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

Area for owner information (blacked out)

ZIP CODE + 4

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AREA CODE

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

6-12-02

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (limited to bottom of vehicle as shown on label)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

Area for VIN (blacked out)

FORD

CLASS C

07-28-99

1999

VEHICLE MANUFACTURER

☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____
☐ Daihatsu/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☒ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

9-1999

STOUTS R.V.

INDIANAPOLIS

IND.

46227

ENGINE SIZE

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

100/CC/1

Turbo

Diesel

Manual

Yes

Driver's Side Airbag

2-Point Belt

Yes

NO. CYLINDERS 10

Fuel Injection

Gas

Automatic

No

Passenger Side Airbag

Motorbelt

No

DRIVETRAIN

VEHICLE TYPE

DOORS

BODY STYLE

☐ Front ☐ 4-Wheel
☒ Rear

☐ Car ☐ Minivan ☐ Truck ☒ Other Motor
☐ Van ☐ Sport Utility ☐ Motorcycle HOME

☒ 2-Door
☐ 4-Door

☐ Hatchback ☐ Sedan
☐ Pick Up Truck ☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

NO. OF FAILURES

To report defective or failed tire provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

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INCIDENT DATE

TIRE NAME

COMPLETE TIRE SIZE

5-3-02

FIRESTONE

LT 225/75R16/MS

MILEAGE AT INCIDENT

TIRE BRAND

5886

☐ BF Goodrich
☐ Cooper
☒ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

VEHICLE SPEED AT INCIDENT

50

FAILED PART(S)

☒ Original
☐ Replacement

HANDICAPPED ADAPTIVE

FAILED PART(S) AVAILABLE

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☒ No

☒ Yes ☐ No

☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
injury(ies) on
the back of
this form.

CRASH

NUMBER OF PERSONS INJURED

CAUSE OF INCIDENT

RESULT OF INCIDENT

☐ Yes
☒ No

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☐ Wear/Corrosion/Rust
☐ Weak/Poor R/L/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Emission/Poor Performance
☐ Excessive Effort

☐ Noddy
☐ Loose
☐ Short
☐ Loose/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

FIRE

NUMBER OF FATALITIES

☐ Yes
☒ No

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U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1039

Date Received

09-MAY-2002

Od_or

rt_dt

od_rt

up_ltr

Reference No.

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/26/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

FIRESTONE

STEEL TEX

1999

May 2002 226

Purchase Date

Sept 1999

Dealer's Name Stouts RV

Engine Size

(CID/CC/L)

No Cylinders 10

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injector☐ New ☒ Used

CH Greenwood State IN Zip Code 46227

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Automatic☒ Yes☐ No☐ 3-Point Belt☒ Driverside Airbag☒ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt☒ Yes☐ No☐ Front☒ Rear☐ 4-Wheel☐ Car☐ Van☒ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02740000Part Name(s)
TIRES:TREAD

Location

☐ Left☐ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

55 mph

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING TREAD SEPARATED FROM OUTSIDE DUAL REAR TIRE. DEALER CONTACTED.
WINNEBAGO, CLASS C, 1999, TIRE SIZE ET225/75R16. DEALER CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

We did receive a check for \$27.15 from Ford Road Service

US Dept of Transportation
NHTSA
400 Seventh St S.W.
Washington DC 20590

We purchased a 1999 Winnebago new in Sept 1999 when you get a new vehicle you expect to get tires that will last more than 5886 miles. When all of the tire problems came out we went to 2 Ford & checked & tire store with our tire numbers they said they were not on the list for tire problems.

Before each time we always check air over the air charge station check tire valves. We keep our motor home stored inside out of the weather. May 3, on our way back from Alabama we felt a thump so we got out & check all the tires could not find any problems. Went about 2 more blocks & the right dual went down. we were just in view of a travel center we exit & had tire changed at truck stop as the mechanic to check air in tires he said they were all at the proper air pressure.

When we arrived home took it to local tire station they replaced & adjusted the price on the tire it was \$33.25 I paid \$27.15 at the travel center in Antioch Tenn. Tire service as on TV.

We felt very uneasy all the time we were on the road & our health is not very good so we are could not change a tire on a campsite. When one purchases something new you should have a good product tire did just likeor TV.

I wonder if other people are having same problem. Tire store corporation local at Bloomington would not do anything. Local tire store & Big O tire did not want to help now did they want the tire, Ford dealers would not do anything. Copy of letter has been sent to Indian attorney General office also. LT 225/75 R16 n3 tires on camper we feel they should be checked out maybe the need to be on recall ???

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**