



Auto Safety Hotline		FOR AGENCY USE ONLY	
 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Vehicle Owner's Questionnaire</p> <p>NATIONWIDE 1-800-424-9393 DC METRO AREA (202) 386-0123</p>	
OWNER INFORMATION (Type or Print)		Date Received 10/3/02	Od-or _____ ft-dt _____ od-ft _____ up-ft _____ Reference No. 10003819
Name _____ Street _____ City <u>Rochester</u> State <u>N.Y.</u> Zip Code _____		OFFICE OF DEFECTS INVESTIGATION Day Time Telephone Number _____	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date <u>10/3/02</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1FDEE14N16M4</u>	Vehicle Make <u>Jeep</u>	Vehicle Model <u>Van</u>	Vehicle Year <u>1991</u>
Purchase Date <u>3/10/91</u>	Dealer's Name <u>Leandroguait Dodge</u>	City <u>Rochester</u>	State <u>NY</u>
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Zip Code <u>14622</u>	Engine Size (CID/CCA)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passengerside Airbag <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Body Style <input type="checkbox"/> Hatch Back <input checked="" type="checkbox"/> Van <input type="checkbox"/> Station <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> 4-Door <input type="checkbox"/> 2-Door <input type="checkbox"/> Other _____		No. Cylinders <u>8</u>	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures	Date(s) of Failure(s) <u>Aug. 2001</u>	Manufacturer Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
Mileage at Failure(s)		Vehicle Speed at Failure(s)	
<u>0</u>		<u>less than 20 miles an hour</u>	
APPLICABLE ACCIDENT INFORMATION (Use reverse side for more detailed information)			
Accident <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number Persons Injured <u>2</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>\$025.00</u>		Reported to Police <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)			
To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters). Note: This information not required for normal operation tires.			
DOT	Manufacturer	Tire Name	Size
<u>F23579SR13</u>	<u>COPPER DISCOVER</u>	<u>7</u>	<u>15</u>
 <p>TIRE SIZE</p> <p>TIRE NAME</p> <p>TIRE MANUFACTURER</p>		<p>U.S. DOT safety standard code: The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.</p>	

SOARY

Narrative Description of Failure(s), Accident(s), and Injury(ies)

7515 LAT E - MAKE MY POINT
9.13.84
25-1515

To Whom it may Concern:

I purchased this 1991 Econoline Van with the idea I was getting a van with 42.5 ^{hp} instead I found out when I took it in for an oil change that I had 1425/3 ^{hp} I have been to the attorney General, Better Business Bureau and a Lawyer now I am planning to go to court.

I was told that I was given 3000.⁰⁰ for my old car - had to put 2000.⁰⁰ down and have been paying \$1725 a month for 18 payments. They also charged me for a warranty for 1500.⁰⁰. The total charged for my car was ~~9995~~ 1500.⁰⁰ which is way overpriced. I feel my van should be more than paid for. They inspected it with bad tires (sending you a picture of tires) Also sending you a copy of the things that are wrong with it. I met with them and told them what I wanted and then they lied saying I changed my mind. I really asked for it in writing what they had said they would do.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St. S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW.
Washington, DC 20590



Tires ~~!!!~~

Courtesy Lights ~~⊕~~

Cruise Control ~~*~~

Steering Noise ~~†~~

Brakes - ~~brakes~~ ~~*~~

Seats & Belts

~~Battery replaced~~ (List Given of things NOT right)

Warranty ~~*~~

SCREENS

Anti Lock Brac Not Working

Seats Loose

TV Taken out

Over Charge Payment

Gas Leak

Rear Doors Leak ~~(Seal)~~

Door Hinge on Driver's Side

Dash Cracked

Running Board and Front Fender Pass. Side

Patches on Rear Rt fender where bumper

bumped in

APV on Driver Side - ~~Paint is not for~~
No inspected properly
(Wipers - Tires - directional away)

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**