



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8383
DC METRO AREA (202) 388-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK:

FOR AGENCY USE ONLY

Date Received 17-JUN-2002	Officer rank unit up-tr
Reference No.	

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

STREET NO. Buda APT. NO. Texas
CITY Buda STATE Texas
ENTER ZIP CODE 78130

ZIP CODE - 4

1	1	1	1	1	1	1	1	1	1
2	2	2	2	2	2	2	2	2	2
3	3	3	3	3	3	3	3	3	3
4	4	4	4	4	4	4	4	4	4
5	5	5	5	5	5	5	5	5	5
6	6	6	6	6	6	6	6	6	6
7	7	7	7	7	7	7	7	7	7
8	8	8	8	8	8	8	8	8	8
9	9	9	9	9	9	9	9	9	9
0	0	0	0	0	0	0	0	0	0

AREA CODE

1	1	1	1	1	1	1	1	1	1
2	2	2	2	2	2	2	2	2	2
3	3	3	3	3	3	3	3	3	3
4	4	4	4	4	4	4	4	4	4
5	5	5	5	5	5	5	5	5	5
6	6	6	6	6	6	6	6	6	6
7	7	7	7	7	7	7	7	7	7
8	8	8	8	8	8	8	8	8	8
9	9	9	9	9	9	9	9	9	9
0	0	0	0	0	0	0	0	0	0

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
☐ Yes ☒ No

In the event you wish to provide your name and address to the vehicle manufacturer, please provide the following information:
5-20-02
DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)	VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1FTRX07101KB39201	Ford	F Series		2001

VEHICLE MANUFACTURER

☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ Daihatsu/Chrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW

PURCHASE DATE 6-26-01	☒ New ☐ Used	DEALER'S NAME Blue Bonnet	CITY New Braunfels	STATE Texas	ZIP CODE 78130
ENGINE SIZE 100/CC/1.5.4	FUEL SYSTEM ☐ Turbo ☐ Fuel Injection	FUEL TYPE ☐ Diesel ☒ Gas	TRANSMISSION TYPE ☐ Manual ☒ Automatic	ANTILOCK BRAKES ☒ Yes ☐ No	RESTRAINT SYSTEM ☒ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger's Side Airbag ☐ Motorbelt ☒ 3-Point Belt
NO. CYLINDERS 8					CRUISE CONTROL ☒ Yes ☐ No

DRIVE/TRAFFIC ☐ Front ☐ 4-Wheel ☒ Rear	VEHICLE TYPE ☐ Car ☐ Minivan ☒ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle	DOORS ☐ 2-Door ☒ 4-Door	BODY STYLE ☐ Hatchback ☐ Sedan ☐ Station Wagon ☒ Pick Up Truck
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FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other <u>Front Seats</u> <u>4" Padding Removed</u> <u>Large Bolt on Nut</u>	NO. OF FAILURES 01 02 03 04 05 06 07 08 09 10	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT		
FAILED PART(S) ☐ Original ☐ Replacement	FAILED PART(S) AVAILABLE ☐ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No			

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☐ No	NUMBER OF PERSONS INJURED 01 02 03 04 05 06 07 08 09 10	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Nuts ☐ Loose ☐ Short ☐ Locks/Sticks/Grabs ☐ Stability/Vibration ☐ Broken ☐ Weak/Poor Fit/Loose ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES 01 02 03 04 05 06 07 08 09 10		

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

This Ford Truck is very unsafe to drive over 400 miles and less. The seats only have 3/4" hard padding and your legs, butt go numb to the extent that it makes it hard to get to the brake peddle cause your legs go to sleep.

Other Ford Trucks like mine have nice soft seats. I have talked to several people at the gas stations and their seats are not hard like mine.

I complained to the dealer when I test drove the truck before I bought it. Why are the seats so hard? They said Mr. Baker this is a new truck it has to get broke in. Ford says they won't change the seats that's the way I bought it.

Describe any additional incidents. (include date and mileage)

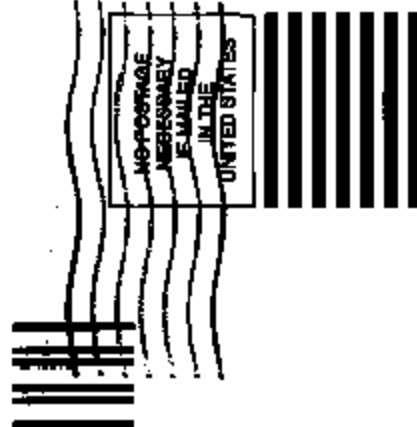
The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NHTSA Form 360 (Rev. 8/99)

Can you help get these seats changed?



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



20590+00001

Complete and return or place in your car manual for future use



VEHICLE OWNER QUESTIONNAIRE (V)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hot

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).