



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received 10/27/03
Repository ☐
File No. 10003668

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LITTLE ROCK State CA Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 10/27/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
NOT AVAILABLE 1FAHP6DA12Y119129
Make FORD Model THUNDERBIRD Model Year 2002
Date Purchased 6-17-02 Dealer's Name and Telephone Number Niagara Ford 661-258-0066
Original Owner ☒ Dealer's City VALENCIA State CA Zip Code 91355
Engine: No. Cylinders 8 Fuel Type: GAS
Transmission Type 5 Speed Auto W/OVERDRIVE ☒ Antilock Brakes Powertrain REAR V8 AUTO WHEEL DRIVE
Vehicle Component Code 220000 SEATS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC0361) ☐ Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), complaint, and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

BOTH FRONT SEATBACKS TILT FORWARD WITHOUT PRESSING THE ADJUSTER. CONSUMER STATED THE BACKS SHOULD BE IN THE LOCK POSITION UNTIL RELEASED BY THE ADJUSTER. CAUSE IS UNKNOWN. PLEASE PROVIDE ANY FURTHER INFORMATION. *JB

THERE IS NO Mechanism to Lock ~~the~~ seat backs. All it takes to move seat back forward is a gentle push with finger. I have repeatedly brought to dealers attention and they have said there all like that. This is the only

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-599) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE I HAVE EVER SEEN THAT DOES NOT LOCK IN POSITION.
IF I CAN PUSH THE SEAT BACK FORWARD, IN ANY POSITION,
WITH MY FINGER WHAT WILL HAPPEN IF SOME ONE
HITS ME? THE SEAT BACK WILL PUSH THE OCCUPANT
FORWARD?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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http://www.nhtsa.dot.gov/online



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DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE**