



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 386-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ☒

FOR AGENCY USE ONLY

Date Received

04-30-2002

Of or

re-ck

od-rt

up-tr

Reference No.

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

STREET NO. Puvallup APT. NO. WA
CITY WA STATE WA
ENTER ZIP CODE 98000

ZIP CODE + 4

AREA CODE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☐ Yes
☐ No

In the event you wish to provide your name and address to the vehicle manufacturer.

NAME
ADDRESS
CITY
STATE
ZIP CODE

DATE
4/16/02

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) 1B7KF23C8TJ138912 VEHICLE MAKE Dodge Truck VEHICLE MODEL RAM 2500 MANUFACTURE DATE 1996 MODEL YEAR 1996

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☒ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW

PURCHASE DATE

June 1996

☒ New
☐ Used

DEALER'S NAME

Vancouver WA Dodge

CITY

Vancouver

STATE

WA

ZIP CODE

98000

ENGINE SIZE

(CID/CC/L) 5.9L

NO. CYLINDERS

6

FUEL SYSTEM

☒ Turbo
☐ Fuel Injection

FUEL TYPE

☒ Diesel
☐ Gas

TRANSMISSION TYPE

☐ Manual
☒ Automatic

ANTILOCK BRAKES

☐ Yes
☐ No

RESTRAINT SYSTEM

☒ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag ☐ Motorbelt
☒ 3-Point Belt

CRUISE CONTROL

☒ Yes
☐ No

DRIVETRAIN

☐ Front ☒ 4-Wheel
☐ Rear

VEHICLE TYPE

☐ Car ☐ Minivan ☒ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

☒ 2-Door
☐ 4-Door

BODY STYLE

☐ Hatchback ☐ Sedan
☒ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brakes
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other Transmission Cooling Lines

NO. OF FAILURES

1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20

INCIDENT DATE

See NHTSA Recall Bulletin 97V084000

MILEAGE AT INCIDENT

105,000 Miles

VEHICLE SPEED AT INCIDENT

70 mph

FAILED PART(S)

☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

See NHTSA Recall Bulletin 97V084000

COMPLETE TIRE SIZE

See NHTSA Recall Bulletin 97V084000

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☒ Other

Dealer & Daimler Chrysler will not replace at their expense - Date of Recall 1997

HANDICAPPED ADAPTIVE

☐ Yes ☐ No

FAILED PART(S) AVAILABLE?

☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

☐ Yes
☐ No

FIRE

☐ Yes
☐ No

NUMBER OF PERSONS INJURED

1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20

NUMBER OF FATALITIES

0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Noise
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

50000003

the description of incident(s), failure(s), location(s), and injury(ies). Include all accidents if applicable.

NHTSA has a recall notice on website but dealer and Chrysler will not replace at their cost.

This defect is dangerous and now that I am towing a 5th wheel, I was made aware of the danger of the transmission cooling lines failing at the connector when under hot temperatures.

I believe this to be a situation Chrysler should be responsible for rectifying.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer your response, or a statistical summary thereof, may be used in support of the agency's action.

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NS Form 350 (Rev. 6/88)

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



VEHICLE OWNER QUESTIONNAIRE (V)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**