



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: 10-JAN-2003  
OFFICE OF DEFECTS INVESTIGATION

Repository   
Reference No. 10002502

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: FREEPORT State: TX Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized representative, please provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 1/23/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 141442215V5101863  
Make: CHEVROLET Model: CORVETTE Model Year: 1997  
Date Purchased: 10-8-00 Dealer's Name and Telephone Number: James Colbert  
Original Owner:  No Dealer's City: Leta Jackson State: TX Zip Code: 77866  
Engine: No. Cylinders: 8 Fuel Type: gas  
Transmission Type: Auto  Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 980000 OTHER  
 Cruise Control Multiple Failures: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 15-OCT-2001 Failure Mileage: ? 23000 Failure Speed: 55  
Will shut on any speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED THE VEHICLE TRACKING CONTROL COMES ON AT 55MPH AND THEN THE VEHICLE SPEED DROPS TO 40 MPH. \*JB  
any time at 40

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

These mild letter and you after I put the letter this tractor seat came on wheel it was going slow a hedge speed dropped to 20 mph - with a semi truck behind me. Quite a scare -

also mailed copy letter to SMC, U.S. Consumer Product safety Council - 600 - also to my attorney

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20560

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

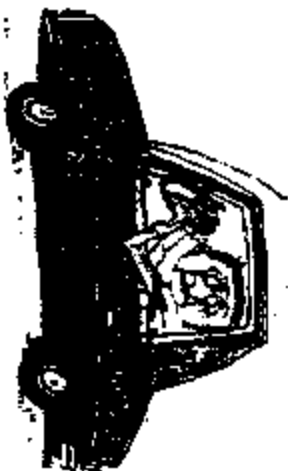
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
<http://www.nhtsa.dot.gov/ncr>

JAN 16, 2003

TO WHOM IT MAY CONCERN:

I HAVE ENCLOSED SEVERAL INVOICES AND LETTERS TO GMC CONCERNING MY 1997 CORVETTE, AS YOU CAN SEE THIS PROBLEM HAS BEEN GOING ON SINCE ABOUT JAN 2000 THAT I KNOW OF AND PROBABLY BEFORE THAT ON A TRIP DURING XMAS TO FLA , COMING BACK THIS ENGINE LIGHT AND SERVICE TRACTION LIGHT CAME ON 4 TIME DROPPING DOWN TO 30 MPH THIS TOOK PLACE ON I 10 and HWY 75, 1185 MILES ON MY WAY HOME LAST NIGHT FROM LAKE JACKSON, 5 MILES THE LIGHTS CAME ON TWICE. I FEEL THIS IS A VERY DANGEROUS AUTO AND GMC SHOULD DO SOMETHING ABOUT IT BEFORE SOME ONE GETS HURT OR KILLED.

████████████████████  
████████████████████  
FREEPORT TEXAS  
████████████████████

JUNE 26, 2002

CHEVROLET MOTOR DIVISION  
CHEVROLET CUSTOMER ASSIT CENTER  
P.O. BOX 7047  
TROY, MI 48007-7047

RE:1997 CHEV CORVETTE  
VIN:1G1yy22g5v5101863  
FILE #C06699176

DEAR SIRs:

I AM ENCLOSING A COPY OF MY INVOICES SOME I HAVE PAID AND SOME YOU HAVE PAID ON MY WARRANTY THERE ARE THREE I PAID BUT I FEEL YOU SHOULD HAVE, ONE DATED 4-10-02 WHICH WAS FOR THE SAME PROBLEM THE CAR HAD BEEN IN THE SHOP FOR SEVERAL TIMES, THE WARRANTY RAN OUT THE DAY BEFORE AND I WAS CHARGED \$137.27 BUT AFTER SOME TIME YOU DID HONOR MY WARRANTY TO REPAIR THE AUTO. ON 12-5-01 I HAD THIS CAR IN THE SHOP BECAUSE OF A PULLEY, I JUST RECENTLY SPENT \$413.00 THE BALANCER . THE MECHANIC TOLD ME SOME ONE HAD EITHER WORKED ON OR STARTED TO WORK ON THE TOP PULLEY BECAUSE ALL THE BOLTS WERE LOOSE THEREFORE I FEEL THE CHEV GARAGE KNEW THIS PART WAS BAD AND SHOULD BEEN REPAIRED UNDER WARRANTY. ON 5-3-02 I TOOK THIS CAR TO ANOTHER SHOP JUST TO HAVE IT CHECKED AND FOUND THERE WAS A PROGRAM ERROR I DO NOT UNDERSTAND WHY A CO WOULD LET A CAR THAT COST THIS MUCH MONEY HAVE A PROGRAM ERROR THAT SHOULD HAVE BEEN REPLACED BEFOR IT LEFT THE FACTORY.

I WILL WAIT AREASONABLE LENGTH OF TIME (10DAYS) TO HEAR FROM YOU BEFORE I FILL OUT MY BBBQUESTIONNAIRE.

SINCERELY,

  
FREEPORT TEXAS  


JULY 6, 2002

JUST STARTED MYCAR TO DRIVE TO WORK, GUESS WHAT?  
CHECK ENGINE LIGHT AND SERVICE TRACTION SYSTEM.CAME  
ON.WHAT DO YOU PEOPLE PLAN TO DO ABOUT THIS LEMON?

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**