



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

09-JAN-2003

Repository ☐

Reference No.
10002408

OFFICE
EFFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

Name

Address

City

PITTSBURGH

State PA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

NONE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, please print your name and date to the vehicle manufacturer.

Signature of Owner

Date 1/24/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

2G1WX12K939175067

Make

CHEVROLET

Model

MONTE CARLO

Model Year

2003

Date Purchased

12/02/02

Dealer's Name and Telephone Number

224 CHEVROLET 412-357-0400

Engine: 3.50L

No. Cylinders

6

Fuel Type:

REG OR
HIGHER OCTANE

Original Owner

☐

Dealer's City

State

PA

Zip Code

15146

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

341000 COMMUNICATIONS: HORN ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-DEC-2002

Failure Mileage

5

Failure Speed

ALL

HORN VERY HARD TO BLOW VERY
POORLY DESIGNED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER FEELS THAT THE VEHICLE'S HORN IS UNSAFE, CAUSE THEY HAVE TO APPLY EXCESSIVE FORCE TO THE HORN FOR IT TO WORK. THE DEALERSHIP INDICATED THAT THIS PROBLEM IS CAUSED BY THE AIR BAG. *NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Driving along another vehicle in lane of unknown. Traffic stopped by right lane was apparently up. I tried to blow horn to warn incoming driver that they had come over the hill. Fortunately there was no accident. On several other occasions the horn has failed to blow. Hopefully GMC will re-design the horn so that it is not under the bag and somewhere else on steering wheel that the horn can be blown easily. Hopefully I will not have a accident because of this. I have reported it to both you and the dealership.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

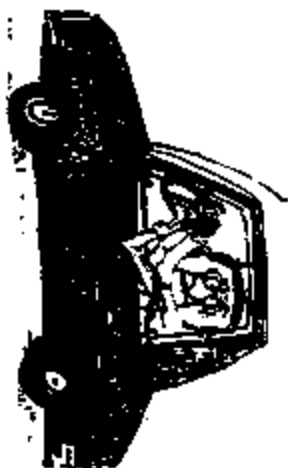
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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