



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

08-JAN-2003

Reference No.
10002362

OFFICE
DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

Name

Address

City

SCOTTSDALE,

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☐ NO
Date 01/25/03 PK

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at base of front end on the left side
WAVB64B31N009132

Make
AUDI

Model
A6

Model Year
2001

Date Purchased
MAY 10, 2000

Dealer's Name and Telephone Number
SCOTTSDALE AUDI 480 528 4000

Engine:
No. Cylinders

Fuel Type:
GAS

Original Owner
☒

Dealer's City
SCOTTSDALE

State
AZ

Zip Code
85254

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

040000 SERVICE BRAKES, AIR

Automatic

☒ Cruise Control

Multiple Failure: CAR IS HARD TO STOP

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-OCT-2002

Failure Mileage
28,000

Failure Speed
20 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N/A

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

N/A

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

-0-

-0-

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT WHEN TRYING TO APPLY THE BRAKES THE BRAKE PEDAL WILL GO TO THE FLOOR CAUSING THE VEHICLE TO HAVE EXTENDED STOPPING DISTANCE. DEALER NOTIFIED. TS

MY WIFE HAD A TRUCK STOP SUDDENLY IN FRONT OF HER
AND THE BRAKES WOULD NOT STOP THE CAR

\$ 2,800 OF DAMAGE TO MY CAR - NO DAMAGE TO TRUCK

REAL BRAKE INSTALLED 1-6-03 - CAR STILL D/W STOP GOOD.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

November 24, 2002
020374226



Customer Care
Mail Code 2 West
Hills Corporate Center
3499 West Hamlin
Rochester Hills, MI 48309
Tel. (800) 822-2834

[REDACTED]
SCOTTSDALE AZ [REDACTED]

RE: 2001 Audi A6
VIN: WAUBH64B31N009132

Dear [REDACTED]

Thank you for allowing Audi of America to look into your concerns regarding your 2001 Audi A6. This letter is being sent as a follow up to our conversation on 11/13/02.

An inspection of your vehicle's braking system was performed by the Service Department at Audi North Scottsdale. The dealer has verified the proper operation of the brake system through road testing and system testing and it is evident there is no manufacturers defect or product shortcoming that could have contributed to a vehicle accident. At this time, we recommend working through your insurance company.

Thank you again, for the opportunity to review this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "I. Evert".

Ingrid Evert
Audi Regional Coordinator
Audi Executive Offices

cc: Product Liability and Engineering
cc: Len Hunt - VP

*Left message
w/ Jeff Nelson
12-31-02*



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**