



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **RECEIVED**
12 FEB 2003 4:14 PM

Repository

Reference No.
10002287

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LOUISVILLE State: KY Zip Code: [Redacted]

Office: [Redacted]
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize the manufacturer of your vehicle to use your name or address to the vehicle manufacturer?
Signature of Owner: [Redacted] Date: **01/26/03** YES NO

VEHICLE INFORMATION

Make: JEEP	Model: GRAND CHEROKEE	Model Year: 1999
Date Purchased: SAD 1999	Dealer's Name and Telephone Number:	Engine: No. Cylinders: 6
Original Owner: <input checked="" type="checkbox"/>	Dealer's City:	Fuel Type:
Transmission Type:	Powertrain:	Vehicle Component Code: 092100 FUEL SYSTEM, OTHER: DELIVERY:FUEL PUMP
<input checked="" type="checkbox"/> Antilock Brakes	<input checked="" type="checkbox"/> Cruise Control	Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): **12/12/02** Failure Mileage: **43,000mi** Failure Speed: **80MPH**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):
DOT No. (Example: DOTM1SABC036):	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code:	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured:	Number of Deaths:	Reported to Police: N
--	---	----------------------------	-------------------	------------------------------

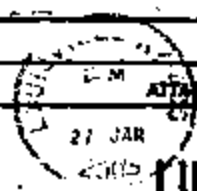
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT THE OIL PUMP SEIZED UP CAUSING THE VEHICLE TO CUT OFF AT HIGHWAY SPEED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. TS
Hausman Motor Co. (502-585-5187) worked on the car after we had initial problem. Tony told me they have had some problem in other Jeeps & even called Chrysler to report it but never heard back. We are not the only one this has happened to. Who decides when a parties recalled? Also, on (over)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Apr. 6 2003 The car started leaking gasoline because one of the "O" rings around the injector was bad. Once again, I was almost killed in this car!



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/nhtsa>