



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hasdef

FOR AGENCY USE ONLY

Date Received: **RECEIVED**

Repository

13 FEB 25 2003 AM 6:00

Reference No. 10002080

OWNER INFORMATION (Type or Print)

DEFECTS OFFICE

DEFECTS OFFICE

Evening Telephone Number

Signature of Owner

Date: 2/13/03

VEHICLE INFORMATION

Make: HONDA

Model: CIVIC

Model Year: 1999

Date Purchased: 1998

Dealer's Name and Telephone Number: Motor Works of Barrington

Engine: No: Cylinders: 4

Fuel Type: Reg unleaded

Original Owner: Dealer's City: Barrington

State: IL Zip Code: 60017

Transmission Type: automatic

Vehicle Component Code: 116100.ELECTRICAL SYSTEM:IGNITION:SWITCH

Multiple Failure:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____

Tire Model (Name or Number): _____

Tire Size (Example P215/65R15): _____

DOT No. (Example: DOTM15A8C036): _____

Original Equipment Prior Repair:

Failure Location: _____

Tire Component Code: _____

Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____

Date Manufactured: _____

Model No./Name: _____

Seat Type: _____

Installation System: _____

Child Seat Component Code: _____

Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), and injury(ies).)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: _____

Number of Deaths: _____

Reported to Police: _____

Narrative Description of Incident(s), Crash(es), and Injury(ies):

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

MOTOR WORKS OF BARRINGTON, BARRINGTON & DUNDEE RD, 847-381-8900. CONSUMER STATES RECEIVED A RECALL LETTER, CALLED DEALER AND THEY STATED THAT THE RECALL WOULD NOT BE DONE BECAUSE OF A AFTER MARKET PRODUCT THAT WAS PUT ON AFTER MANUFACTURE. PLEASE PROVIDE ANY FURTHER INFORMATION. PH Connection. Dealer willing to perform recall repair, but only after I agreed to pay them \$90.00 (as + H) to de-install & re-install my after market remote starter. I should not have to pay this charge. I would never be having the after market item re-installed, had not Honda

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Created & sold to me this faulty starter! Dealer should bill (be paid by Honda - not by me!)