



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

RECEIVED
FOR AGENCY USE ONLY

Date Received

FEB -6 PM 5:37

Repository ☐

Reference No.

10001949

03-JAN-2003
OFFICE
EFFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

Name

Address

City

JACKSONVILLE

State FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/19/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side.

PLEASE FILL IN: 1G6KS52Y4AUP03003

Make

CADILLAC

Model

SEVILLE

Model Year

1994

Date Purchased

11-11-96

Dealer's Name and Telephone Number

CLAUDE NOLAN (904) 642-5111

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

111100 ELECTRICAL SYSTEM: BATTERY: CABLES

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-AUG-1998 1998 63,070

05-2000 98,843

NOV-2002 100,000

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if old part is available).

WHILE DRIVING, VEHICLE'S POSITIVE BATTERY POST WILL OPEN CAUSING VEHICLE TO SHUT OFF AND UNABLE TO START. DEALER NOTIFIED.
PLEASE PROVIDE ADDITIONAL INFORMATION. TS

See attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

In the Aug 1998 incident, the car would not start. At that time the car was still under warranty and one of the local Cadillac dealers dispatched their mobile repairman to my place of work. The repairman discovers that the battery positive post was cracked and leaking acid. Corrosion in the battery tray was extensive and had to be replaced along with the battery and all the cables. The next incident (about 18 months later) we noticed battery acid on the floor of our garage and upon inspection that once again the battery positive post was cracked and leaking. I replaced the battery myself at this time. In Jul of 2002 again we noticed battery acid on the driveway and garage floor. Battery was again replaced by the local Firestone dealership. At that time the Firestone representative stated to me that this was and is still a common failure of the Oldsmobile and Cadillac automobiles (terminals cracking). Approximately 4 weeks later this battery failed while I was driving to work. I had absolutely no control of anything in the car. I could not steer, the electric door locks were locked, no hazard lights and no horn. - It was a complete electrical power failure. I called Claude Nolan Cadillac dealership and they said to make sure I checked the positive battery terminal before calling a wrecker. This time the failure was due to the positive terminal bolt which was somewhat corroded. The bolt was replaced. Two weeks later, again on my way to work, there was another complete electrical failure. The bolt had completely dislodged itself from the battery. The mechanic stated that it was completely due to the stress on the positive terminal. At this time I checked with the third Cadillac Dealership in the area (St. Augustine) and talked with their electrical systems expert and he absolutely stated that this is a continuing failure of most Cadillac automobiles - the battery cracks due to stress of the terminals. Prior to even driving the car it is necessary to check the battery connections before driving. My wife refuses to drive the automobile because it is incredibly dangerous to be in traffic where cars are traveling at high speeds and all of a sudden you have a complete electrical failure. Someone could be seriously injured or even killed by this design flaw in the automobile.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**