


 U.S. Department
of Transportation

 National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4238)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 RECEIVED
 NOV 29 2002

 OFFICE
 DEFECTS INVESTIGATION

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip Code

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/17/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

WDB1241301A120042

MERCEDES

300D

1986

Purchased Date
10/23/85

Dealer's Name

MERCEDES

Engine Size
(CID/OCL) Turbo Diesel Gas Fuel Injection New Used

Dealer's City

GERMANY

State

Zip Code

No. Cylinders

Manufacture Date
(on driver's door or pillar)

10/16/85

Transmission Type

 Manual Automatic

Restraint System

 Driver's Side Air Bag Motorbelt Passenger's Side Air Bag 2-Point Belt 3-Point Belt

Cruise Control

 Yes No

Drivetrain

 Front Rear 4-Wheel

Vehicle Type

 Car Van Minivan Other Sport Utility Truck Motorcycle

Body Style

 2-Door Station Wagon Pick Up Truck Other 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

 Left Right Front Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

TOYO (DOT CX9N491020)

Tire Name

ECO ULTRA

Complete Tire Size

195/65/R15

No. of Failures

4 TIRES

Date(s) of Failure(s)

November 30, 2002 - 2 Dec 1, 2002

Mileage at Failure(s)

46,000 on car, 65,000 on 4 tires

Vehicle Speed at Failure(s)

30mph

Failed Part(s)
Available? Yes NoNHTSA Previously
Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

—

Number of Fatalities

—

Reported to Manufacturer

 Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

while driving 30mph on Nov. 30, 2002, right rear tire suddenly blew
 flat and spare tire used. Next day (Sun. 12/1/02) it was
 noted that all 3 other tires had tread separation and were in
 imminent danger of blowing. I showed this to a tire dealer and
 was told this was a factory defect. The tires had 65,000 miles
 but tread had transferred wafer-thin of 100,000 miles + adequate tread
 remained. I am afraid that I will lose more of these tires,
 especially those purchased on same day as mine are in.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to
 respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action
 to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical
 summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

serious danger of a life threatening blowout due to this defect and I urge you to do what you can to prevent this from occurring. I will be happy to assist you in any possible way I can and have sealed the tires for your inspection. Tire # is DOT CX9N 49V0700

Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

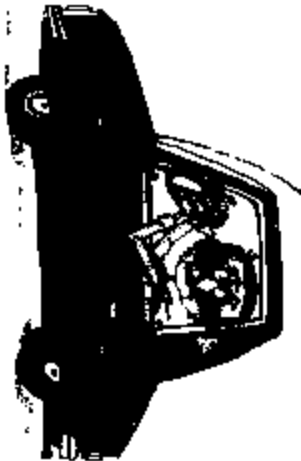
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

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DOT Auto Safety Hotline
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