



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_tr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

City

State

Apt. No.

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/13/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make

Model

Year

1 6 N D U C 6 D 7 P T 1 2 9 5 9 4 CHEVY HUMANA (Van) 93

Purchased Date

Dealer's Name

ENTERPRISE

Engine Size (CID/CC/L)

3.1

☐ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

6 ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection

Manufacture Date (on driver's door or pillar)

Transmission Type

☐ Manual☒ Automatic

Restraint System

☐ Driverside Air Bag ☐ Motorbelt
☐ Passengerside Air Bag ☐ 2-Point Belt
☐ 3-Point Belt

Cruise Control

☒ Yes
☐ No

Drivetrain

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility
☐ Van ☐ Truck
☒ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door ☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☒ Other 3 door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Gas Tank

Location

☐ Left ☐ Right
☐ Front ☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

Handicap Adaptive Equip

☐ Yes
☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Car would stall out in traffic. Gas Tank started to explode on the bottom causing the pump pick up to come in contact with the tank bottom cutting off fuel supply resulting in a no start situation.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882