

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4235)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/01/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1GNEK13771J197652

CHEVROLET
TRUCK

TAHOE

2001

Purchased Date

Dealer's Name

Engine Size

No. Cylinders

1-30-01

CROSSROADS CHEVROLET

5.3 ☐ Turbo
Diesel ☒ Gas
Fuel Injection☒ New ☐ Used

Dealer's City WEST CHICAGO

State ILL

Zip Code 60185

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

12 00

☐ Manual
☒ Automatic☒ Driverside Air Bag ☐ Motorbelt
☒ Passengerside Air Bag ☐ 2-Point Belt
☒ 3-Point Belt☒ Yes
☐ No☐ Front
☐ Rear
☒ 4-Wheel☐ Car ☒ Sport Utility
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other☐ 2-Door ☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

☐ Left
☐ Front☐ Right
☐ Rear☐ Original
☐ Replacement☐ Yes
☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes ☐ No☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No☐ Yes ☐ No☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

WHEN DRIVING AT SPEEDS ABOVE 50 M.P.H.
THE FRONT END & THE STEERING WHEEL
WILL SHAKE VIOLENTLY ON OCCASION. AT
THE SAME TIME THE BRAKE PEDAL PULSATES
AND GETS VERY FIRM. SOMETIMES THE
VEHICLE HAS TO BE BROUGHT TO A COMPLETE
STOP TO RETURN IT TO NORMAL. THIS HAS
BEEN HAPPENING SINCE THE VEHICLE (OVER)

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WAS NEW AND HAS BEEN REPORTED TO THE
DEALER SEVERAL TIMES ALONG WITH THE
CUSTOMER ASSISTANCE CENTER AT CHEVROLET
(REQUEST COG421321) BUT THEY FEEL THIS
IS NOT A PROBLEM.

I FEEL THIS IS A VERY UNSAFE SITUATION
AND WOULD APPRECIATE ANY ASSISTANCE YOU
CAN PROVIDE TO CORRECT THIS

SINCERELY

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

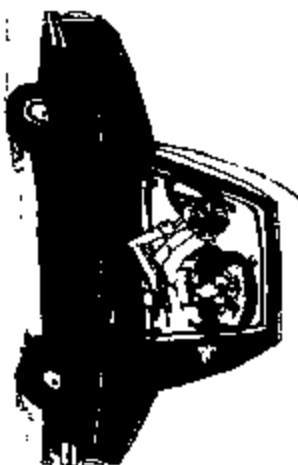
DASH 2 DOT

and dial toll free at

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