



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

RECEIVED

Date Received

03 FEB 25 AM 6:06
02 JAN 2009

Repository ☐

Reference No.
10001887

DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City DRESHER State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2-11-03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of hood or driver's door
3G7DB03E535534402 Make PONTIAC Model AZTEK Model Year 2003

Date Purchased 10/17/02 Dealer's Name and Telephone Number FAIRWAY Automotive Group Engine: 6 Fuel Type: Reg
Original Owner [REDACTED] Dealer's City Jenkintown State PA Zip Code 19046

Transmission Type Automatic ☒ Antilock Brakes Powertrain [REDACTED] Vehicle Component Code 046000 SERVICE BRAKES, AIR:ANTILOCK
☐ Cruise Control Multiple Failure: RADIO, ANTILock, Break lines

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 9-DEC-2002 Failure Mileage 1990 Failure Speed 25MPH Failure of ABS Pump Brake line failure
RADIO Replaced 3 times

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER TURNED ON THE VEHICLE AND THE DASHBOARD HAD ALL THE LIGHT ON PANEL. ESPECIALLY THE ABS BRAKING SYTEM.
PLEASE PROVIDE ADDITIONAL INFORMATION DEALER IS AWARE OF THE PROBLEM.

ABS Pump failed on 10/10/02 - Taken to Dealer, Dealer deal not have a part to fix it. Car was completed on 1/10/03 - Replaced Hydraulic Modular Assembly - it had an internal short - Just replaced to fix all wheels drive and front + rear Break Rotors over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On Jan 26 - we were riding on the Expressway to Phila
when lights & hills came on telling of loss of brake
fluid. Got the car back to the dealer & brake
lines were replaced - Coupling and lines in front
restored.

All this to a car with less than 2000 miles
on it. I am afraid to drive it. Pontiac doesn't
seem to care. It is Brakes!!! We are lucky
to have gotten off the expressway safely!

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

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**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
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and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**