



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository

02 FEB 21 04 AM 2003

Reference No.
10001871

OWNER INFORMATION (Type or Print)

DEFECTS

OFFICE INVESTIGATION

Name

Address

City

WEST HARRISON

State

IN

Zip Code

Daytime Telephone Number

Evening Telephone Number

SAME

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will not include your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/31/03

VEHICLE INFORMATION

1GNSKLGKRG385880

1GNEK13T1YJ191856

Make

CHEVROLET

Model

TAHOE

Model Year

2000

Date Purchased

7/2000

Dealer's Name and Telephone Number

MIKE CASARUCCI 513-831-5555

Engine:

No: Cylinders

8

Fuel Type:

REG.

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

125100 EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-JAN-2003

Failure Mileage

38K

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOOD YEAR

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEM WITH UPPER REAR BRAKE BULB LIGHT, WHICH BURNED OUT. TO REPLACE PART WILL COST \$145.00 DOLLARS. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. TS

WITH A PRICE OF 145.00 THIS LIGHT
WOULDN'T BE REPLACED - ANY ONE WHO DOES
REPLACE IT WOULD BE CRAZY - \$145.00 !!
FOR A LIGHT BULB - GIVE ME A BREAK !!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under an obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IT SEEMS SENSELESS TO EQUIP A CAR WITH A THIRD ELEVATED BRAKE LIGHT THAT CAN'T BE FIXED BY A \$1.00-\$2.00 LIGHT BULB LIKE MOST OTHER CARS. IT WAS DESIGNED IN THAT POSITION FOR SAFETY, BUT MOST PEOPLE INCLUDING MYSELF DON'T PAY \$145.00 FOR A LIGHT BULB. I SUSPECT GM IS USING THE SAME DESIGN ON OTHER VEHICLES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

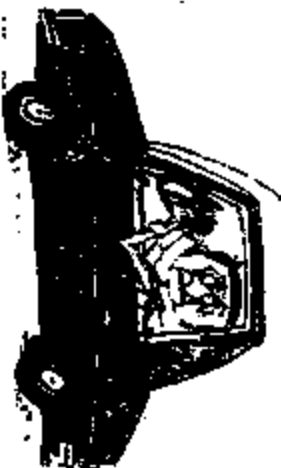
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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