



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received
RECEIVED
FEB 23 2003 7:28
OFFICE

Repository
Reference No.
10001831

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: ADELANTO State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: SAME

E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature of owner, or address to the vehicle manufacturer. YES NO
Date: 2/10/03

VEHICLE INFORMATION

PLEASE PROVIDE VIN: **KNAFB122Y5836070**
Make: KIA Model: SEPHIA Model Year: 2000
Date Purchased: **JAN 2000** Dealer's Name and Telephone Number: **Kia** Engine: **4** Fuel Type:
Original Owner: Dealer's City: **Riverside** State: **CA** Zip Code:
Transmission Type: **Manual** Antilock Brakes Powertrain: Vehicle Component Code: 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH
 Cruise Control Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 23-DEC-2002 Failure Mileage: **62000** Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT THE FRONT DOOR LOCKS WILL NOT LOCK PROPERLY CAUSING A DISTRACTION TO THE CONSUMER. TS

Doors will not close shut when the weather is cold.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.