



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) **2003 MAR 20**
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

AW 02-241-2003
0-32

Reference No.
10001799

OWNER INFORMATION (Type or Print)

Name

Address

City HELENDALE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number
SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 3/27/03

VEHICLE INFORMATION

17-digit Vehicle Identification Number (located at front of vehicle held on driver's side)

1NGBR32E932014464

Make

TOYOTA

Model

COROLLA

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

SOUTHERN 760-256-3507

Engine: 3.3
No. Cylinders 6

Fuel Type:

B4

Original Owner

☒

Dealer's City

BEVERLY HILLS

State

CA

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

181000 VEHICLE SPEED CONTROL/ACCELERATOR PEDAL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
24-DEC-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT WHEN TRYING TO ACCELERATE THE PEDAL WILL STICK IN THE IDLE POSITION CAUSING A DISTRACTION TO THE CONSUMER. DEALER NOTIFIED. TS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

PS: my seat belt was fastened.
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On December 14, 2002, driving my 2003 Toyota Corolla. I Backed out of my Driveway onto Buccanier LN. When I depressed the ACCELERATOR to proceed Southward on Buccanier the Pedal automatically went all the way to the floorboard. Stuck, and the Vehicle ACCELERATED Rapidly forward during which time I lost control of the Vehicle as it struck the curb on the South side of the Street, bounced off and as I tried to control the Vehicle I must have fainted, suddenly losing my vision, then struck the curb again causing my head and chest to hit the steering wheel. Causing some pain in my chest, feet and neck. Air Bag did not deploy. The Velocity of impact was sufficient to push my neighbors Pick Up Truck approximately 5 feet

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov/ncsa

02/05/2003 at 03:45 PM
74917

File ID: 19

APPLE VALLEY, CA

Written by:

For: ELIOTIC INSURANCE COMPANY BEVERLY MA -
Adjuster:

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Insured:

Owner:

Address:

HELENDALE, CA

Day:

Claim #2002121807202CA

Policy #6174721A1

Date of Loss: 12/14/2002

Type of Loss: Collision

Point of Impact: 1. Right Front

Inspect INSUREDS HOME

OTHER

Location:

Repair ROUTE 66 AUTO BODY

Facility: 24707 NATIONAL TRAILS HWY

ORO GRANDE, CA 92368

Business: (760)955-7119

8 Days to Repair

License #

2003 TOYO COROLLA CE 4-1.8L-FI 4D SED SILVER Int:

VIN: 1DDBR32E93Z014464 Lio: 4M4853 CA Prod Date: 02/2002 Odometer: 6488.6

Air Conditioning	Rear Defogger	Tilt Wheel
Intermittent Wipers	Body Side Moldings	Dual Mirrors
Clear Coat Paint	Power Steering	Power Brakes
Power Mirrors	Driver Air Bag	Passenger Air Bag
Cloth Seats	Bucket Seats	

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2		O/H front bumper			2.0	
3	Rep	Bumper cover CE & LE	1	161.69	Incl.	2.6
4		Add for Clear Coat				1.0
5	Rep	Absorber	1	59.96	Incl.	
6	Rep	Reinforcement	1	144.67	Incl.	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2003 TOYO COROLLA CE 4-1.8L-FI 4D SED SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
7	Rep1	RT Ho1e cover	1	33.75		Incl.	
8		GRILLE					
9	Rep1	Grille assy	1	87.66		Incl.	
10		FRONT LAMPS					
11	Rep1	RT Headlamp assy CE & LE	1	210.69		Incl.	
12		Aim headlamps				0.5	
13		HOOD					
14	S01	COOLING					
15	S01 Rep1	upper tie bar	1	98.46	s	1.5	0.5
16	S01 Rep1	RT Side panel	1	18.03	s	2.0	0.5
17	S01	Overlap Minor Panel					-0.2
18	S01	FENDER					
19	S01 Rep1	RT Front extn	1	30.15			
20	Rep1	Hood	1	209.02		1.0	2.4
21		Add for Clear Coat					1.0
22		Add for Underside(Complete)					1.4
23		INFORMATION LABELS					
24		Rp1 information labels				0.3	
25	Rep1	AC label	1	1.74		Incl.	
26	Rep1	Air bag label	1	1.66		Incl.	
27	Rep1	Tire info label	1	1.74		Incl.	
28	Rep1	Caution label cooling fan	1	0.86		Incl.	
29	Rep1	Info label AC Filter	1	1.63		Incl.	
30	Rep1	Info label vacuum hose	1	0.80		Incl.	
31	Rep1	Emission label	1	1.54		Incl.	
32		FENDER					
33	Rep1	RT Fender CE & LE	1	222.09		2.0	2.0
34		Overlap Major Adj. Panel					-0.4
35		Add for Clear Coat					0.3
36		Add for Edging					0.5
37		Deduct for Overlap				-0.4	
38	Rep1	RT Fender liner	1	72.56		Incl.	
39	Rep1	RT Front panel	1	61.53	s	4.0	0.5
40	S01	Overlap Minor Panel					-0.2
41		WINDSHIELD					
42	S01	FENDER					
43*	S01 Rpr	LT Fender CE & LE				4.0	2.0

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2003 TOYO COROLLA CE 4-1.8L-FI 4D SED SILVER INT:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
44	S01	Overlap Major Adj. Panel				-0.4
45	S01	Add for Clear Coat				0.3
46	S01	FRONT DOOR				
47*	S01 Rpr	LT Door shell			5.0	2.0
48	S01	Overlap Major Adj. Panel				-0.4
49	S01	Add for Clear Coat				0.3
50*	S01 R&I	RT Belt molding			0.3	
51	S01 R&I	LT Molding CE			0.3	
52	S01 R&I	LT Mirror power white			0.4	
53	S01 R&I	LT Handle, outside white			0.3	
54	S01 R&I	R&I trim panel			0.4	
55	S01	REAR DOOR				
56*	S01 Rpr	LT Door shell w/power lock			2.0	1.9
57	S01	Overlap Major Adj. Panel				-0.4
58	S01	Add for Clear Coat				0.3
N 59	S01 R&I	R&I door assy w/power units			1.1	
60	Repl	Washer reservoir	1	85.48	0.5	
61		WHEELS				
62	Repl	LT/Front wheel cover CE	1	88.85		
63#	S01 Subl	LT/FRONT TIRE	1	79.82 X		
64#		MICHELIN 195/65R15 XSE M&V4	1			
65		FRONT DOOR				
66	Blnd	RT Door shell				1.0
67*	R&I	LT Belt molding			0.3	
68	R&I	RT Molding CE			0.3	
69	R&I	RT Mirror power silver			0.4	
70	R&I	RT Handle, outside silver			0.3	
71*	R&I	RT Lock assy power			0.3	
72#	Subl	2-WHEEL ALIGNMENT	1	39.95 X		
73#	Subl	BALANCE WHEEL	1	10.00 X		
74#	Rpr	CORROSION PROTECTION			0.3	
75#	Subl	FLEX	1	8.00 X		
76#		COVER CAR MASK	1	10.00 T		
77#	Rpr	SEAM SEALER			0.3	
78#		WELD THROUGH PRIMER	1	8.00	0.3	
79#	Refn	COLORSAND AND BUFF				2.0
80#		5 PANELS	1			

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2003 TOYO COROLLA CE 4-1.8L-FI 4D SED SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
81# S01	Rpr	PULL & SQUARE INC SET UP & MEA			7.0 F	
82# S01	Subl	TOWING	1	65.00 x		
Subtotals =>				1815.33	36.7	20.5

Line 59 : for access

Parts		1602.56
Body Labor	29.7 hrs @ \$ 34.00/hr	1009.80
Paint Labor	20.5 hrs @ \$ 34.00/hr	697.00
Frame Labor	7.0 hrs @ \$ 48.00/hr	336.00
Paint Supplies		350.00
Sublet/Misc.		212.77
SUBTOTAL		\$ 4208.13
Sales Tax	\$ 1962.56 @ 7.7500%	152.10
TOTAL COST OF REPAIRS		\$ 4360.23
ADJUSTMENTS:		
Deductible		0.00
TOTAL ADJUSTMENTS		\$ 0.00
NET COST OF REPAIRS		\$ 4360.23