



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

Reference No.

10001793

OWNER INFORMATION (Type or Print)

Name

Address

City

NEWARK

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

584MP87G313336055

Make

DAMON

Model

INTRUDER

Model Year

2002

Date Purchased

12-20-01

Dealer's Name and Telephone Number

CLAY'S R.V. Center, INC. 330-896-8977

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

NORTH CANTON

State

OH

Zip Code

44720

Transmission Type

Allison

☒ Antilock Brakes

☒ Cruise Control

Powertrain

WORK HORSE

Vehicle Component Code

136000 VISIBILITY: WINDSHIELD WIPER/WASHER

Multiple Failure:

1-24-02, 3-5-02, 4-29-02
12-15-01, 12-20-01, 6-18-02

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JAN-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Deaths

NONE

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; ie, parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WINDSHIELD WIPERS ARE COMPLETELY INOPERATIVE. DEALER HAS ATTEMPTED TO REPAIR 3 TIMES UNSUCCESSFULLY. TS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of this agency's action.

Couldn't read
the yellow copy
so these are the things
they were to fix.

Clay work for Damon

1-24-02

Mallee Home Problems

1. ~~Water~~ ~~tines~~ rattle (lots of noise).
2. ~~Door~~ ~~lock~~ on Bathroom port of line.
3. ~~Door~~ ~~does~~ not stay shut while moving.
4. ~~Front~~ ~~water~~ tank leaks.
5. ~~Wind~~ ~~shield~~ ~~wings~~ ~~and~~ ~~fixed~~.
6. ~~Work~~ ~~alignment~~ - 1-25-02
7. ~~Recessed~~ ~~in~~ ~~couch~~ ~~and~~ ~~claw~~ ~~work~~ ~~all~~ ~~wood~~ ~~by~~ ~~fell~~ ~~off~~.
8. Needs ~~fixing~~ ~~plate~~ ~~holder~~ ~~on~~ ~~front~~ ~~of~~ ~~unit~~.
9. Nails ~~coming~~ ~~up~~ ~~through~~ ~~tiles~~ ~~in~~ ~~kitchen~~ ~~area~~.
10. ~~Thin~~ ~~paper~~ ~~on~~ ~~water~~ ~~tank~~.
11. ~~Leak~~ ~~over~~ ~~from~~ ~~Wind~~ ~~shield~~ ~~pan~~ ~~on~~ ~~right~~ ~~side~~.
12. ~~Door~~ ~~leaks~~
Glue on Kitchen Floor

Damon, or Work Horse

Wouldn't Authorize the
Wipers to be repaired.

So we didn't have

Wipers. So we Couldn't
Go unless the weather was
Good.

You Could Contact
Clay Co. Center Inc
North Canton, Oh

330-896-8977

we were never able to
read the work order.

It was at this time

1/24/02 that there were
workers at Clay

ON 6-18-02, Clay R.V. Worked
on Wipers. The first time we
needed the wipers they were
inoperative. Everytime the
Wipers were worked on from Day
one, when needed to be used
they were in operative Condition.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**